

BEFORE THE

TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

AUDIT COMMITTEE MEETING)
)
)

Capitol Extension
Room E1.012
1400 Congress Avenue
Austin, Texas

Thursday,
June 13, 2002

The above-entitled committee came on for
meeting, pursuant to notice, at 8:45 a.m.

BOARD MEMBERS:

VIDAL GONZALEZ, Chairman
ELIZABETH ANDERSON, Member
SHADRICK BOGANY, Member

STAFF:

EDWINA CARRINGTON, Executive Director
DAVID GAINES
BILL DALLY

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2 MR. GONZALEZ: I will call the meeting to
3 order. This is the audit committee meeting and it's a
4 committee that will solicit public comment at the
5 beginning of the meeting and provide for public comment on
6 each agenda item. We do have one witness affirmation form
7 from our auditors, Mr. George Scott, and we'll call on
8 David Gaines.

9 Excuse me. Let me go ahead and entertain a
10 motion to approve our minutes dated January 17, 2002. Are
11 there any additions or corrections to the minutes?

12 MS. ANDERSON: I move adoption of the minutes.

13 MR. BOGANY: Second.

14 MR. GONZALEZ: We have a motion by Beth, second
15 by Shad. All those in favor, say aye.

16 (A chorus of ayes.)

17 MR. GONZALEZ: All opposed?

18 (No response.)

19 MR. GONZALEZ: Motion carries. And also we do
20 have a quorum and all board members are present.

21 Okay, David.

22 MR. GAINES: Thought I better do this first;
23 there's nothing worse than a dry auditor.

24 MS. ANDERSON: Have you been rehearsing that
25 line?

1 (General laughter.)

2 MR. GAINES: Good morning, committee, Ms.
3 Carrington, Chair. Today we have our audit committee
4 meeting and that's behind Tab 8 in your board book. The
5 first action we have and the only action item relates to
6 amendments to the 2002 audit plan, and what you see in
7 front of you is the original plan -- I'm sorry -- this is
8 behind Tab 7, excuse me -- what you see in front of you is
9 the original audit plan with the proposed updates or
10 amendments to the plan in bold italics.

11 There are two projects that are being proposed
12 for deletion or dropping off the audit plan. A summary of
13 the first project is listed at the top of page 1 and the
14 second project is about mid-page on page 2. These
15 projects are being proposed for deletion for several
16 reasons. First off, the initially perceived risks
17 associated with these projects that resulted in them being
18 proposed don't appear valid based on some preliminary
19 procedures and further consideration. Additionally, the
20 internal auditing division doesn't have the available
21 hours to do it that it originally planned on last fall.
22 And finally, we have had a budget overage on one of our
23 projects that has cost us more time than we had originally
24 expected.

25 And I'll be glad to go into details on any of

1 these explanations or provide a summary of the projects
2 I'm proposing to delete if you'd like.

3 I'm also proposing an amendment to the audit
4 plan to reclassify an audit that was originally an audit
5 of the project management tools that were being used in
6 the development of the central database project,
7 reclassify that from an audit to an advisory services
8 project. I started serving as chair off the committee, a
9 nonvoting chair of the central database steering committee
10 at the request of management in October of 2001, and it
11 was that same month I proposed this audit and it was
12 accepted by the board as a project.

13 As a result of Comptroller General of the
14 United States and the head of the General Accounting
15 Office in January 2002 announcing significant changes in
16 the auditor independence requirements under government
17 auditing standards, I've concluded that serving in both
18 capacities would conflict with the newly established
19 standards. This issue was discussed with the steering
20 committee at our March 2002 meeting and management
21 requested at that time that I continue serving in my role
22 as chair of the committee. Management just believed
23 they'd receive greater value for my services in providing
24 real-time advice and facilitating this effort, real-time
25 direction as opposed to periodic audit reports, and I

1 basically agreed in that respect, and so I'm proposing
2 that that be reclassified to an advisory services project.

3 In that respect, it should be noted that there
4 are certain safeguards that need to be in place when the
5 auditor is providing non-audit services, and these
6 include: establishing a written agreement with management
7 and the documentation should include an understanding of
8 the services to be provided; management's responsibility
9 for the substantive outcomes of the work; management
10 establishing and monitoring the performance of the non-
11 audit services and ensure that it meets management's
12 objectives; management making decisions that involve
13 management functions related to the audit services and
14 accepting full responsibility for such decisions; and then
15 finally, evaluating the adequacy of the services performed
16 and any findings that result.

17 Now, if this reclassification is accepted by
18 the board and the plan amended accordingly, that agreement
19 will need to be developed and I'll see that it's done, of
20 course.

21 The remaining items on the audit plan are
22 either projects in progress or ongoing projects with the
23 exception of the last project listed on page 3, and here
24 I'm proposing that the internal auditing division
25 facilitate a controlled self-assessment program for the

1 department by developing methodology and providing
2 guidance and direction. This program would basically be
3 owned by management and is a proactive review to ensure
4 processes, systems, and activities are controlled and
5 executed in a manner that supports and achieves the
6 business objectives.

7 The controlled self-assessment program
8 envisioned: would provide checklists of critical steps
9 necessary to achieve effective procedures and controls;
10 include management in developing action plans to fix
11 identified gaps between what the current state is and what
12 the current state is desired to be and would require
13 management to prioritize these gaps; allow management to
14 measure and therefore hopefully be proactive in managing
15 controls over the operations; allow management to
16 periodically measure progress; and it will drive
17 operational ownership and involvement in an understanding
18 of controls by management.

19 Initially I thought this would be an ongoing
20 program with periodic reports, it will start out slowly,
21 probably with one of the smaller program areas or
22 functional areas to be used as a prototype, and then once
23 management is happy with the program and the approach
24 we're taking, then we can institute it throughout the
25 remaining operations of the department. I see this as an

1 ongoing program.

2 Any questions relating to the amendment to the
3 plan?

4 MS. ANDERSON: Mr. Chairman, if I may, I'd like
5 to ask Ms. Carrington a question about this last item.

6 MR. GONZALEZ: Sure.

7 MS. ANDERSON: Ms. Carrington, I know that the
8 board in its full meeting will consider conceptual
9 organizational changes for the agency, and in your
10 preliminary planning for those changes is Mr. Gaines
11 assisting you in assuring that as we think through those
12 changes we think through the associated processes and
13 controls and so forth that would be needed in the new
14 organization?

15 MS. CARRINGTON: Yes, Ms. Anderson, Mr. Gaines
16 has been involved. Matter of fact, he was the first
17 meeting I had on the first day when I went to work at
18 TDHCA and David has been involved throughout all of our
19 discussions on our reorganization.

20 MS. ANDERSON: Great.

21 MR. GONZALEZ: Any other questions? I guess
22 we're prepared to approve the amended Fiscal Year 2002
23 Audit Plan.

24 MR. BOGANY: So moved.

25 MR. GONZALEZ: Motion by Shad.

1 MS. ANDERSON: I would like to second the
2 motion but I also have an amendment to the motion, so can
3 I do both those things?

4 MR. GONZALEZ: Go ahead.

5 MS. ANDERSON: I second it.

6 MR. GONZALEZ: Second the motion.

7 MS. ANDERSON: And then, Mr. Chairman, I would
8 propose an amendment to the motion, and while I believe
9 the controlled self-assessment is a very good idea and
10 indicative of the agency's desire for sound management
11 practices across our programs and the functional areas, I
12 would just amend the motion to say that we would not
13 initiate that project until the plan of reorganization is
14 implemented which it's my understanding that that
15 implementation would be substantially complete by about
16 the end of this year, and so I would amend the motion that
17 the controlled self-assessment portion of the plan not be
18 initiated until sometime in calendar year 2003 so we're
19 not trying to do controlled self-assessment while we're in
20 the midst of moving functions and so forth around in the
21 agency.

22 MR. GONZALEZ: Shad, do you have a problem with
23 that amendment?

24 MR. BOGANY: Accept it.

25 MR. GONZALEZ: Then we'll entertain -- we'll

1 vote on the amended motion. All those in favor?

2 (A chorus of ayes.)

3 MR. GONZALEZ: All opposed?

4 (No response.)

5 MR. GONZALEZ: Motion carries unanimous.

6 MR. GAINES: Thank you. The next item on the
7 agenda is a report from Deloitte & Touche relating to its
8 opinion audit for the period ending August 31, 2001.
9 George Scott, the managing partner with Deloitte & Touche
10 is here with us today and I'll turn the presentation over
11 to him.

12 MR. GONZALEZ: Welcome, Mr. Scott.

13 MR. SCOTT: Good morning. As a part of the
14 audit of the financial statements of the department, we
15 also review and evaluate the internal control environment
16 that is in operation during that period. As a part of
17 that, of any audit, we also issue what we call, A Report
18 to Management, at the end. In that report we have
19 identified that we identified no situation that we believe
20 is a material weakness in the control environment of the
21 organization; however, we do have some comments that we
22 believe could improve the financial reporting process of
23 the department, and I thought I'd run through those with
24 you just briefly.

25 Our first one addresses the accounting for the

1 Texas Housing Trust Fund. Currently, the activity for
2 that process of originating loans is accounted for in two
3 different areas so it's very difficult to see the program
4 as a whole: The funding is in one fund and the actual
5 loans, the actual funding of the loans themselves are in
6 another fund, so it's very difficult to follow that from
7 one transaction to another, so we would encourage you to
8 at least look at is there a way to bring that together in
9 one activity so a reviewer of the financial statements
10 could see that in one place.

11 In the down payment assistance loan program
12 area there appears to be a disconnect between the
13 accounting function and the loan processing group, mainly
14 in the area -- obviously the loans are handled
15 appropriately; however, accounting does not always get the
16 information when the loans are completed, so revenue
17 associated with those loans is not actually recognized on
18 a timely basis in some instances, and so again, the two
19 databases -- and you'll see that later on -- the issue of
20 separate databases creates a problem in the efficiency and
21 the timeliness of certain accounting processes.

22 As far as recording accounts payable, the
23 practice of the department has been to actually after the
24 end of the year only account for those transactions that
25 occur 30 days after year-end. Obviously, when you're in a

1 full accrual situation, as you incur liabilities, some of
2 those liabilities occur after 30 days, so again, the
3 cutoff issue, especially with the new GASB 34 reporting
4 requirements where you go to a pure full accrual
5 presentation, we encourage the department to look at a
6 process to not only do the first 30 days -- which you're
7 already doing -- but also look beyond that because there
8 are liabilities that occur which pertain to the prior
9 year.

10 In the information reporting area, as I've
11 already alluded to in a couple of cases already, there are
12 separate databases which are used throughout the
13 department, makes it difficult in many cases in the
14 accounting process; there are multiple manual transactions
15 which are recorded because of the different and varying
16 databases. The organization has been going through an
17 implementation of PeopleSoft since 1997 and obviously with
18 the completion of that and other improvements that you
19 have planned, many of these issues should be resolved, but
20 currently it continues to be a potential weakness in the
21 control environment because of the separate databases and
22 the difficulty of getting information from one department
23 to another in some cases.

24 And finally, this is really not an observation
25 as far as the control environment but it is a very

1 significant change in how the department will report its
2 results, and that will occur actually at the end of this
3 fiscal year. It's referred to as the new reporting model
4 or GASB 34, it completely changes how governments report
5 their financial activity to more of a commercial model
6 with a management discussion and analysis as part of the
7 report, similar to the SEC -- if you're familiar with the
8 SEC reporting environment.

9 It will state in that report whether the
10 organization is better or worse off financially than it
11 was the year before; essentially you'll lead to that
12 conclusion. However, it will also report on a full
13 accrual basis and the information as you have in multiple
14 funds will be all condensed into one presentation where it
15 will look very similar to a commercial organization, but
16 you'll also provide information of the funds too in the
17 report.

18 In fact, you have both situations, so your
19 report is actually going to be longer, more information,
20 hopefully with the MD&A will pull all the information
21 together where a reader can understand the true financial
22 condition of the organization. But again, it changes the
23 way you gather information, changes the processes of
24 financial reporting, so there are costs involved
25 internally as it pulls that information together, so

1 again, it's another situation where you will be reviewing
2 your processes to make sure that those processes ensure
3 appropriate financial reporting.

4 With that, I'll be happy to answer any
5 questions you might have.

6 MR. GONZALEZ: So are you saying that if we had
7 a centrally managed database, that would eliminate those
8 two issues that you brought up?

9 MR. SCOTT: The inefficiency part, absolutely,
10 and integrated management.

11 MR. GONZALEZ: Any other questions? David, any
12 responses?

13 MR. GAINES: Not in regards to this report.

14 MR. SCOTT: Thank you very much.

15 MR. GONZALEZ: Thank you.

16 David, do you have some other?

17 MR. GAINES: Yes. There's a second report item
18 on the agenda, and this relates to the report on federal
19 compliance and controls over compliance relating to the
20 State's federal single audit for the fiscal year ending
21 August 31, 2001. It's located immediately after the
22 Deloitte & Touche report, and the report was issued in
23 February 2002 by KPMG who is contracted with the State
24 Auditor's Office to perform the single audit work for the
25 State as a whole. The information in your board book

1 relates only to that portion of the report that applies to
2 Texas Department of Housing and Community Affairs.

3 The first several pages of the report,
4 identified as pages 2 through 8, is really just a high-
5 level overview with the generic audit language and a high-
6 level summary of the audit results, and I'll paraphrase
7 this portion of the report as I discuss the detailed audit
8 issues that follow this section, and those begin
9 immediately after page 8 and it's identified and starts
10 with page 123, so this is quite a lengthy report, and
11 again, I've just pulled out the portions relating to
12 TDHCA.

13 In summary, the audit was to determine
14 compliance with the types of requirements described in the
15 U.S. Office of Management Budget Circular A-133 Compliance
16 Supplement that are applicable to major federal programs.

17 And the report goes on to say that the responsibility of
18 compliance is with management while expressing an opinion
19 on such compliance is the responsibility of the auditors.

20 The report discusses that the audit was
21 conducted in accordance with Generally Accepted Auditing
22 Standards for this type of audit except in certain
23 circumstances when the auditors were unable to satisfy
24 themselves by audit procedures or by obtaining sufficient
25 documentation that certain compliance requirements were

1 met. One of the exceptions identified in the report was
2 that the auditors were not able to satisfy themselves that
3 the department has fulfilled its subrecipient monitoring
4 compliance requirements relating to the HOME Program.
5 This finding is located on page 123 which is immediately
6 following the summary information of your handout and it
7 relates to lack of documentation supporting the soft costs
8 incurred by the HOME Program subrecipients.

9 The auditors' test work identified \$29,000 in
10 questioned costs and since there was no documentation
11 associated with this cost category, the estimated
12 questioned costs relating to that circumstance is \$2.3
13 million. The auditors recommended that the HOME Program
14 management ensure that the required documentation is
15 received and supports the related the costs for document
16 for draw-down purchases and that it's allowed and
17 considered as an ongoing part of the subrecipient
18 monitoring function. Our management agrees with the
19 recommendation and referred to procedures that it
20 implemented with the 2001 HOME awards that were released
21 and awarded in the spring of 2002.

22 A related concern, and because of this finding
23 and a similar audit finding in the previous report, HUD
24 issued a letter to the department dated April of this
25 year, April 22, that states that the department must

1 review all subrecipient draws for project-related soft
2 costs for the 1999, 2000, and 2001 fiscal years to ensure
3 that all draws are adequately supported, and if not,
4 reimburse HUD from non-federal funds. And a response to
5 this letter from HUD is pending at this point.

6 MS. ANDERSON: You mean we're preparing a
7 letter of response, or we sent it and HUD is pending?

8 MR. GAINES: I believe our response is pending.

9 The auditors also report that the State has
10 complied in all material respects with applicable
11 requirements except for certain compliance requirements
12 that were not met. Among the exceptions noted by the
13 auditors throughout the State was noncompliance relating
14 to the Low Income Home Energy Assistance Program and
15 Weatherization Assistance Program of the department. This
16 finding is located on page 127 of the report and relates
17 to one of the department's subrecipients that had some
18 embezzlement problems and it included some of the
19 departments' energy assistance and weatherization funds.
20 The amounts in question range from \$171,000 to \$212,000,
21 depending on which auditor or monitor report you're
22 referring to, and KPMG recommended the department
23 establish the amounts of the department, issue a
24 management decision, and demand repayment.

25 The department basically responded that they

1 would conduct a field visit to make this determination,
2 and upon trying to arrange such a field visit the
3 department was informed that it would be a waste of time
4 because the associated related records were not available,
5 they were being held by other authorities in connection
6 with the embezzlement investigations. At that time the
7 department issued a demand letter and I understand the
8 status of that is that the letter is with the
9 subrecipient's legal counsel who is supposed to be
10 contacting our legal counsel to decide how to best
11 proceed.

12 Are there any questions relating to this
13 particular issue?

14 (No response.)

15 MR. GAINES: The department is also
16 specifically mentioned, among other agencies, that it had
17 some reportable conditions, and reportable conditions are
18 matters that have come to the auditors' attention relating
19 to significant deficiencies in the design or operation of
20 internal controls over compliance that could adversely
21 affect the State's ability, and in this case the
22 department's ability, to administer federal programs in
23 accordance with applicable requirements. They identified
24 three reportable conditions relating to the HOME
25 subrecipient monitoring function.

1 The first one related to soft costs and that
2 was the issue we just identified. The second finding is
3 on page 124 of your report that states that TDHCA does not
4 have adequate internal controls in place for monitoring
5 subrecipient programs, and provided a listing of bullets
6 there describing the weaknesses that they noted. You
7 might scan through those bullets.

8 One bullet in particular I wanted to just touch
9 on real quick was the sixth bullet and it mentioned the
10 compliance division closed 185 contracts during the year.

11 This comment was in error and that's why I wanted to
12 bring it up specifically. We informed the auditors at the
13 time of the report draft that it was in error; however,
14 for whatever reasons it did make it to the report. Recent
15 discussions with the audit partner in charge of the
16 project confirmed that the inclusion of the comment was in
17 error, and while it's in error, the underlying condition
18 expressed by the bullet is that only 49 contracts were
19 monitored of the open contracts during Fiscal Year 2001
20 and that these contracts represented approximately 12
21 percent of the total pass-through expenditures for the
22 year and 20 percent of the total contracts for the year.
23 So apparently they were expressing that as a concern
24 thinking those percentages were too small.

25 The auditors also referred to the department's

1 practice of monitoring contracts once the draw has
2 exceeded 75 percent. They expressed this is a concern and
3 I'll touch on that again momentarily in their
4 recommendation.

5 The last bullet that they listed, and I just
6 want to touch on it real quick, relates to the lack of a
7 fully operational risk assessment program, and I'm just
8 bringing that up again because this continues to be an
9 issue that the department has been struggling with for an
10 extended period of time now.

11 The auditors recommended that we strengthen our
12 controls over subrecipient monitoring during the contract
13 period by developing and documenting a departmentwide
14 monitoring program and accounting for each contract or
15 grant from inception through closeout. The report
16 mentioned the contracts should be monitored before 75
17 percent of the contract dollars are spent and they
18 mentioned technical assistance specifically should be
19 considered part of the function and feed into the risk
20 assessment process.

21 There's other activities going on besides just
22 construction inspection, and while they felt like the 75
23 percent was late, they also mentioned outside the report
24 that that in itself is not as much of a great concern as
25 not having other monitoring activities leading up to that

1 75 percent. So there's a lot of other things that should
2 be happening leading up to that, and that's also expressed
3 some concern about waiting that late because at that point
4 it's a little late to do much if you have significant
5 problems.

6 The third finding is on 126 of the report, and
7 this finding relates to a problem noted relating to
8 tracking on-site monitoring visits. The compliance
9 division acknowledged the problem associated with their
10 information systems and responded that it's in the testing
11 phase of a multi-family compliance tracking system that
12 will address this issue.

13 Any questions relating to the KPMG report?

14 MR. BOGANY: I have one.

15 MR. GAINES: Yes, sir.

16 MR. BOGANY: In the possible reorganization and
17 things that we're going to vote on today, are these
18 corrections, Ms. Carrington, a part of that?

19 MS. CARRINGTON: Much of the restructuring is
20 reflective of the comments and recommendations that we saw
21 in the Sunset Advisory Commission report, Senate Bill 322,
22 and also audits from the State Auditor's Office, along
23 with our external auditors.

24 MR. BOGANY: Okay, thank you.

25 MS. ANDERSON: I don't have any questions.

1 MR. GAINES: The next report item then is the
2 status of prior audit issues, so just flip back a couple
3 more pages and you have an 11-page table starting there,
4 if you'll get that in front of you. These are basically
5 just outstanding audit issues that have not previously
6 been reported by management to you as implemented or
7 otherwise resolved. As management reports implementation
8 or other disposition, they'll be reported to you and then
9 dropped off future reports; however, they'll be kept on
10 the database tracking system until at some point they're
11 independently verified as implemented or disposed by
12 either internal audit or other external auditors.

13 There are currently 29 issues on the database
14 being reported to you as outstanding; 19 of these issues
15 relate to three recently released reports, so we're down
16 to about ten older issue that we're still dealing with.
17 The issues reported by George Scott just previously are
18 not included in this report and they'll be added for
19 future reporting.

20 There are a few issues I've planned for
21 specific discussion but if you happen to have questions on
22 any of them, please let me know. I was going to
23 concentrate on a discussion of issues relating to the HUD
24 report and these are issues 253 through 260 on pages 5 and
25 6 of your report. I wanted to just touch on these because

1 of the potential significant impact it could have on the
2 resources of the department and on the HOME Program.

3 The overriding issue throughout this report and
4 these audit issues is that the department is not providing
5 adequate monitoring and oversight of properties acquired
6 under several of the HOME Program activities. That was
7 HUD's conclusion based on the review of one of our
8 subrecipients. There were several specific concerns
9 identified in the report and as part of their required
10 corrective actions, instructed the department to
11 investigate all related files going back to the 1998
12 program year. Of course this is the significant resources
13 of the department I was referring to in the HOME Program.

14 In instances where those couldn't be resolved the
15 corrective action would include reimbursing HUD with non-
16 federal funds.

17 Management has expressed concerns regarding the
18 nature and scope of HUD's review and is in general
19 disagreement with some of the criteria used by HUD in
20 measuring the department against and the way HUD projected
21 the exceptions it noted to the total population. The
22 department is also in agreement with corrective action
23 calling for investigating all projects back to 1998. In
24 this respect the department has met with HUD officials on
25 one occasion to try to arrive at an acceptable action plan

1 to move forward.

2 The compliance division has recently completed
3 a review of the sample items tested by HUD as well as
4 additional sample items to try to either confirm or negate
5 the results that HUD came to the table with and reported.

6 Currently that report is in the final stages of
7 preparation and it will be routed to executive for their
8 consideration in the near future, I believe just within
9 the next week or two, prior to being routed to HUD stating
10 our conclusions and proposed actions to move forward.

11 These issues as well as the KPMG report and
12 Deloitte & Touche report were the only audit issues I was
13 going to specifically discuss at this time. Some of the
14 older outstanding issues relate to cross-divisional
15 initiatives, and I think that's where we've had the
16 hardest time in moving forward when it affects multiple
17 divisions. At this point I'm almost thinking these are
18 efforts that need to be incorporated and factored into the
19 reorganization, and that's primarily why I'm not touching
20 on those at this point.

21 MR. BOGANY: I have a question.

22 MR. GONZALEZ: Yes.

23 MR. BOGANY: Ms. Carrington, on these HUD
24 issues, how far are we from clearing these up? I know
25 there have been some other things on the radar screen, but

1 how far are we from tackling these issues?

2 MS. CARRINGTON: We are working on them; it is
3 one of the items within the agency that has very high
4 priority. I will not tell you that we are going to
5 resolve these issues in a short period of time, I will
6 tell you that we are working on them, they're very serious
7 for us. We know that we're probably going to have one
8 more audit report that is probably going to be fairly
9 critical of what's been going on in the HOME Program, but
10 we have been having regular meetings with staff addressing
11 these issues, but it's going to be a while.

12 MR. BOGANY: So we're looking maybe a year from
13 now correcting these issues?

14 MS. CARRINGTON: I'm looking at David and Ruth

15 MR. DALLY: Bill Dally, chief financial officer
16 for the department.

17 One of the issues is -- and the reason she's
18 saying that even the next audit report by KPMG, they came
19 out and did their fieldwork just the last month or two,
20 and they need to go back to files that have expenditures
21 and things and so the things that we put in the 2001,
22 those contracts did not have enough activity for them to
23 test, so what they're going to be do is they're going to
24 be testing the old stuff and they'll still say we've still
25 got these issues, but when they come back and do their

1 fieldwork this fall, they will look at some of the new
2 stuff and make comment that they have or have not seen a
3 correction. But it will take time.

4 But this thing was issued in February, the KPMG
5 report, and so we're already halfway through this current
6 fiscal year when they come back, and we set up to -- when
7 the comments are coming up, it's almost a year earlier and
8 so we can make corrections in how we do a future cycle,
9 but until that cycle really matures and they can come in
10 and test those expenditures, it's a while before they
11 really confirm, okay, you've corrected it, so that's why
12 there's a bit of a lag in time.

13 MS. CARRINGTON: We have put processes in place
14 over the last six to nine months that improve what's going
15 on in the HOME Program but it is going to take a while for
16 us to see the results of those improved processes.

17 MS. ANDERSON: Mr. Chairman, may I make a
18 comment?

19 MR. GONZALEZ: Yes, Beth.

20 MS. ANDERSON: A lot of these audits certainly
21 predate a lot of us in the room, including the four people
22 sitting up here, but you know, I think it's interesting
23 that as far back as June of '99 our own internal audit
24 department in an internal audit gave us early warning
25 about these problems, and not a lot of productivity spent

1 now in figuring out why everybody ignored them, you know,
2 right after the early warning and in subsequent years.

3 But to me, I just want to sort of make a
4 statement to the management and the staff of the agency
5 that speaking as one member of this committee that I take
6 these findings very seriously, and I, furthermore, expect
7 that the legislature takes these findings very seriously,
8 and so it's an element of restoring the credibility of
9 this agency that we're all working so hard to restore.
10 And my expectation is that as we reorganize and as we
11 select people to run important functional and programmatic
12 elements of this agency that the people we select will
13 have a commitment to David and to the auditors to working
14 expeditiously to clear findings.

15 And I understand that when you've got problems,
16 they're going to, you know, but then I'm going to kind of
17 hold you to what you just said, then in the 2000 cycle
18 when we start to see those audits in a year or so that we
19 won't be seeing the same problems and that the people
20 selected for leadership in this agency will have a
21 commitment to make audit findings not the last thing --
22 you know, we all have too much on our plates but to me to
23 let these things just slip year after year after year is
24 not the level of performance that any of us expect of
25 ourselves.

1 So we have an opportunity now both with very
2 strong new management and with a reorganization plan to
3 strengthen the way we operate to make this part of the
4 process of being more effective going forward. I just
5 have an expectation that we'll do that sooner rather than
6 later.

7 MR. GONZALEZ: Good point.

8 MR. GAINES: The final report item on the
9 agenda is the status of internal and external audits, and
10 so if you'll turn past the prior audit issue schedule.
11 You'll note that the statewide audit is already back in
12 progress, and that's what Bill was just referring to.
13 KPMG is again contracting with the State Auditor's Office
14 to conduct this work, they're currently on site, the
15 project is underway.

16 The State Auditor's Office also has several
17 other projects in its plans. The first is a review of the
18 implementation of the Sunset recommendations. The SAO's
19 current plans are to begin their review in the first or
20 second week of July with the intent of reviewing areas
21 that the department considers complete. The project
22 duration is estimated to be three to four weeks and the
23 plans include Sunset staff coming back later in the year
24 to conclude the areas of review not addressed by the State
25 Auditor's Office.

1 The next SAO project includes plans to review
2 the funding and expenditure transactions of the Community
3 Service Block Grant and Energy Assistance Program to
4 ensure the funds are disbursed in alignment with the state
5 outcome measures and available funds are maximized to
6 support state service delivery. The review also
7 considered the service delivery methods and procedures for
8 the Section 8 Program to determine if the department has
9 feasible action plans to address the increasing demands
10 for Section 8 services and to resolve federal
11 noncompliance issues.

12 This project is also currently in process.
13 Just yesterday the respective program areas provided me
14 the initial information requests from the State Auditor's
15 Office that they'll be using as a basis to develop an
16 understanding and to identify associated risks. This
17 project is estimated to be five to six months in duration.

18 MR. BOGANY: David, can I ask you a question?

19 MR. GAINES: Yes, sir.

20 MR. BOGANY: And this is just a point of
21 information, I'm just understanding the audit. Does KPMG
22 when they go through this audit, do they make
23 recommendations for us or is their job just to find where
24 the issues are with no recommendations and that's left up
25 to staff to correct it, or do they actually say, Hey, this

1 is how you can solve this problem if you do this and this?

2 MR. GAINES: The answer is recommendations come
3 with the auditors' reports in most cases. The audit I
4 most recently spoke of will be done by the State Auditor's
5 Office, and it's the single audit, the first audit I
6 referred to, that's done by KPMG, and either way they'll
7 identify conditions, exceptions to compliance, internal
8 control weaknesses, they'll point those out, and then make
9 recommendations.

10 MR. BOGANY: On how to cure those issues.

11 MR. GAINES: Right, and oftentimes management
12 knows the recommendation and it's not unusual to solicit
13 input from management on how to best address this issue.

14 MR. BOGANY: And then once they make a
15 recommendation, then it's upon us to go ahead and act on
16 what they've recommended?

17 MR. GAINES: I would say, for all practical
18 purposes, yes. I think theoretically, not necessarily, we
19 can argue cost benefit. It's not going to be looked upon
20 very favorably by other oversight agencies if that's the
21 case. If it's an instance of compliance with laws and
22 regulations, I'd say even theoretically we have to do it
23 and you have to be in compliance with the laws and
24 regulations. Good business practices, internal control
25 considerations, I kind of put those in the category of up

1 for discussion, but it's also in the best interest of the
2 department to accommodate them.

3 MR. BOGANY: And the reason I ask this
4 question, I know that if you follow the guidelines that
5 HUD lays out and says these are the guidelines that must
6 be followed to get these monies, like for example,
7 weatherization and all this other stuff, but when you take
8 that and go to the real world and see how it applies to
9 the people that are out there using it, it's sometimes not
10 on the same -- it's like two magnets put together and it
11 just doesn't match.

12 And so how much flexibility. I want to use
13 this as an example. I know in Houston we have one program
14 with the city that works extremely well because the city
15 says, Hey, this is how it's going to work and this is how
16 it needs to work to work, and then the county over here
17 follows every rule possibly that HUD has and they send
18 their money back every year. And so I'm wondering when we
19 take these recommendations, Ms. Carrington or the staff,
20 do you guys have a way to say this is how it's going to
21 work over here, and does HUD give you enough guidelines to
22 work between those guidelines or following strict
23 guidelines? Am I making sense?

24 MR. GAINES: Yes, and I think I can answer and
25 you can tell me if I understood your question. There's

1 many ways to skin a cat usually and in that respect HUD
2 has the requirements, you have to follow them or they're
3 going to question the costs. One of the things I've noted
4 in the past relating to the department is you can
5 negotiate with the funding sources on how to best
6 accomplish your objectives, and in the past, according to
7 management that was in place at the time -- and that's
8 currently causing us some problems -- they had agreements
9 with HUD to do this or that but the agreements weren't put
10 in writing, and I believe what happens is, you know, three
11 years later you come up with a new HUD monitor or new
12 federal person, and of course, in that respect I've just
13 really encouraged if you need to negotiate and come to
14 alternative approaches and if HUD agrees, get it in
15 writing, because otherwise it's worth the paper it's
16 written on.

17 MR. BOGANY: All right, thank you.

18 MR. GONZALEZ: Any other questions?

19 MR. GAINES: The final project currently
20 planned by the State Auditor's Office is a performance
21 measure certification audit to assess the accuracy of the
22 Fiscal Year 2001 performance measurement data that's
23 reported to the LBB and the adequacy of the related
24 control systems surrounding the reporting of that data,
25 the accumulation of that data. This review is expected to

1 begin in mid-July to last approximately four weeks.

2 And turning back to my notes just then, I
3 skipped the project just previous to that, a recently
4 completed investigation that the SAO completed in March
5 2002 relating to a former employee that misrepresented the
6 information with the intent of benefitting from one of the
7 department's programs, and that was just a project that
8 they've recently released.

9 The second page of the handout is the status of
10 various internal audit projects. The first project
11 relates to the central database project that we just
12 discussed in the amendment to the audit plan that's being
13 reclassified. We are currently in the reporting process
14 and the review of controls on the Low Income Housing Tax
15 Credit project deliverables, and although a report release
16 date in June, I'm really expecting at this point it's
17 going to be late July, early August for assorted reasons.

18 We're in the final reporting phase on the
19 payroll audit; we have an exit conference planned with the
20 appropriate management personnel tomorrow; we're
21 requesting responses and we expect those within a week, at
22 which time we'll sit down with executive and go over the
23 report, management's responses with the intent of
24 releasing that report the following week.

25 MS. ANDERSON: May I ask a question? With

1 regard to the payroll audit, who is the accountable person
2 that's responsible for preparing these answers that you
3 say are due back to you in about a week?

4 MR. GAINES: We direct those to the operations
5 management responsible for the conditions being noted, and
6 of course their goal is to provide a response that's
7 acceptable to executive.

8 MS. ANDERSON: But are there multiple names?
9 I'd like to understand who in the agency -- I mean, this
10 is an example, here is a chance.

11 MR. GAINES: Right. In this particular
12 instance we do have several audit issues and they'll be
13 directed to the director of Human Resources and the chief
14 financial officer, depending on which issue falls in which
15 area.

16 MS. ANDERSON: Okay, noted. Thanks.

17 MR. GAINES: Are there any questions related to
18 the status of audits?

19 MR. BOGANY: Got your work cut out for you.

20 MS. ANDERSON: Good report, David.

21 MR. GONZALEZ: Good presentation.

22 MR. GAINES: Thank you.

23 MR. GONZALEZ: That should conclude the report.
24 Do any of you have any additional comments or anything at
25 this point?

1 MS. ANDERSON: No.

2 MR. BOGANY: No.

3 MR. GONZALEZ: If not, we'll entertain a motion
4 to adjourn.

5 MR. BOGANY: So moved.

6 MS. ANDERSON: Second.

7 MR. GONZALEZ: All those in favor?

8 (A chorus of ayes.)

9 MR. GONZALEZ: All opposed?

10 (No response.)

11 MR. GONZALEZ: Motion carries. The audit
12 committee meeting is adjourned.

13 (Whereupon, at 9:35 a.m., the meeting was
14 concluded.)

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MEETING OF: TDHCA Audit Committee
LOCATION: Audtin, Texas
DATE: June 13, 2002

I do hereby certify that the foregoing pages, numbers 1 through 36, inclusive, are the true, accurate, and complete transcript prepared from the verbal recording made by electronic recording by Penny Bynum before the Texas Department of Housing and Community Affairs.

06/25/02

(Transcriber) (Date)

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