**Agency Name:**

Report any accomplishment(s) that occurred in program year 2020. Please do not use acronyms to identify programs in your responses.

1. **Top Management Accomplishment:**
   1. Please describe what you consider to be the top **management** accomplishment achieved by your agency during FY 2020. Show how responsible, informed leadership and effective, efficient processes led to high-quality, accessible, and well-managed services.  
      1. How did the agency identify the need?
      2. How were CSBG funds used to plan, manage, and/or develop the approach?
      3. What local partners, if any, were involved, and how did each contribute to the program?
      4. What outcome indicators did the agency use to measure success?
      5. What outcomes have resulted in FY 2020? If no outcomes yet, when?
2. Mobilizing Resources to Support Innovative Solutions
   1. Please describe how your agency addressed a cause or condition of poverty in the community, using an innovative or creative approach. Showcase how your agency relied on mobilization and coordination of resources to help reach interim and final outcomes. Demonstrate how CSBG “works” as it funds staff activities, investments, or services to meet a community need. Include the following elements:

* + 1. Agency name (no acronyms please)
    2. Program name
    3. CSBG service category
    4. Description of program (capacity, duration, targeted population, etc)
    5. How was the agency’s approach innovative or creative? Please be specific.
    6. Outcomes achieved (include the number of people enrolled and areas affected)
    7. How were CSBG funds used? Please be specific.
    8. What local partners were involved, and how did each contribute to the program?