



Who is Involved

Leadership/Management, Governance

ROMA Module

Module 6: Observing Achievement of Results Using Outcome Scales and Matrices

Module 7: Managing Performance with the Logic Model

Organizational Standards

Standards: 4.1, 4.4, 6.5, 7.4, 7.5, 7.6, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 8.8, 8.9, 8.10, 8.11, 9.3, 9.4

Documents Required

Organizational Standards for CEEs

Performance appraisal

Completed audit

Agency-wide budget

Tools and Resources Available

[TDHCA Expectations for Boards](#)

Agency Strategic Plan

CAP Plan Requirements: [CSBG Eligible Entities Webpage](#)

- Evaluation of Case Management Services and TOP Program: CAP Plan Attachments H
- Performance Statement: CAP Plan Attachment F
- Strategic Plan Summary: Form 13

Outcomes and program adjustments

National (IS) Survey

[Organizational Standards Resources](#) and Calendar

Organizational Standards Self-Assessment

Fiscal and Performance Dashboards

Strategic Questioning

Did we follow our Plan?

Did our agency meet the Organizational Standards?

Does the data show consistency?

Have I met the service, reporting and fiscal benchmarks appropriately?

What changes are needed?

What have we learned?

What do we recommend?

What do we need to do differently?

Assessment

Monthly/Quarterly

- Performance and fiscal reports

Annually- Analysis of performance:

- staff, volunteers, resources, training
- pre/post assessment
- planned vs. implemented
- strengthen vs. abandon

Every 3 years- Community needs assessment:

- Qualitative and Quantitative Data
- Funding sources expectations
- Delegation of assessment components