#### TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

# HOUSING AND HEALTH SERVICES COORDINATION COUNCIL MEETING

via GoToWebinar

May 28, 2020 10:00 a.m.

#### COUNCIL MEMBERS PRESENT:

BOBBY WILKINSON, Chair
SUZANNE BARNARD
KENNETH DARDEN
DIANA DELAUNAY
HELEN EISERT
DR. JENNIFER GONZALEZ
MICHAEL GOODWIN
CLAIRE IRWIN
DONNA KLAEGER
DERRICK NEAL
JOYCE POHLMAN
JOSE RAMIREZ
SCOTT SROUFE
MICHAEL WILT

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### PROCEEDINGS

MR. WILKINSON: Everyone, welcome to the Housing and Health Services Coordination Council. This is our first virtual meeting of the Council due to COVID. We've done this for some board meetings, so this should be easier.

It's not 300 people, it's 30. Got some new appointees today. Welcome. Glad to have you on board and looking forward to meeting you in person eventually. I'm going to go ahead and call roll, and you know, tell me that you're here, but also say, you know, who you represent and anything like that.

Some of you have been on the Council for a while. Some of you are new. So I'm just going to go down the list. I'm going to start with the agency appointees. Helen Eisert?

MS. EISERT: Hi. Yes, I'm here, and I'm formerly with Adult Mental Health and I've moved to Innovation Strategy, and so I don't know if you've got Kevin James on there as the list -- but he'll be taking my place on the Council.

MR. STREMLER: Yes. Kevin is with us. He's here.

MR. WILKINSON: Great, great. Joyce Pohlman?

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1	MS. POHLMAN: Yes. This is Joyce Pohlman, and
2	I'm with the Health and Human Services Commission, Office
3	of Mental Health Coordination.
4	MR. WILKINSON: Great. Claire Irwin?
5	MS. IRWIN: Hi. This is Claire. I'm with Texas
6	Health and Human Services, Aging Services Coordination
7	office. Sorry. I was having a problem with my mute
8	button.
9	MR. WILKINSON: No problem. Suzanne, I see you,
10	but you have to say you're here.
11	MS. BARNARD: Suzanne Barnard. I'm with the
12	Texas Department of Agriculture, the Community Development
13	Block Grant Program.
14	MR. WILKINSON: Great. Scott Sroufe?
15	MR. SROUFE: Good morning. This is Scott
16	Sroufe. I'm with Texas Department of Agriculture,
17	Certified Retirement Communities.
18	MR. WILKINSON: Great. Michael, Michael Wilt?
19	MR. WILT: Yeah. Michael Wilt, Texas State
20	Affordable Housing Corporation.
21	MR. WILKINSON: Good morning, Michael. It's
22	been a while.
23	MR. WILT: Yeah. Good morning.
24	MR. WILKINSON: Joe Ramirez?
25	MR. RAMIREZ: This is Joe Ramirez with the Texas

1	Veterans Commission.
2	MR. WILKINSON: Great. All right. Moving on to
3	Governor appointees. Doni Green?
4	(No response.)
5	MR. WILKINSON: Reverend Kenneth Darden?
6	MR. DARDEN: I'm here, representing the Housing
7	and Health Services Coordination Council, minority
8	representative.
9	MR. WILKINSON: Thank you, Reverend. Mr.
10	Goodwin, I see you. You're muted, sir. I Mr. Goodwin,
11	I can't
12	MR. STREMLER: Hi, it shows me you're unmuted.
13	Is your computer audio on?
14	I would note that Doni is on. She did click to
15	unmute herself, so she might be having the same issue as
16	Mike as well, not being heard.
17	MR. WILKINSON: Doni?
18	MR. STREMLER: Yes. Doni is on.
19	MR. WILKINSON: Yes. She's here. Okay. All
20	right, Mr. Goodwin. We'll try to do that later. Donna
21	Klaeger?
22	MS. KLAEGER: Here. Donna Klaeger with the
23	Community Resource Centers of Texas, working with the Texas
24	Housing Foundation.
25	MR. WILKINSON: Great. Good to have you.

1	Derrick Neal? Derrick Neal?
2	(No response.)
3	MR. WILKINSON: Dr. Jennifer
4	DR. GONZALEZ: Hi. This is Jennifer Gonzalez.
5	I'm with the Meadows Mental Health Policy Institute. I am
6	a new employee, new hire.
7	MR. WILKINSON: Great. Good to have you on
8	board, Doctor. And Diana Delaunay?
9	(No response.)
10	MR. STREMLER: So it looks like Diana is on but
11	hasn't been able to connect to the audio yet.
12	MR. WILKINSON: Okay.
13	MR. STREMLER: Anyone with that issue where
14	they're not able to connect to the audio on their computer,
15	you should have received an email with the links, call-in
16	numbers. So if you haven't tried that, give that a try.
17	MR. WILKINSON: So if an appointee doesn't make
18	it happen, is there a quorum?
19	MR. GOODWIN: Am I still in a mute mode?
20	MR. WILKINSON: I can hear you now, Mr. Goodwin.
21	MR. GOODWIN: Good. Thank you.
22	MR. WILKINSON: Excellent. Okay. I think we
23	have 13 out of 17, so that's definitely a quorum, so
24	that's we can vote. So
25	MR. STREMLER: Bobby, a couple Diana has said

1	hello in the chat. So Diana, I'm sorry the audio's not
2	working, but thank you for coming into the chat. And then
3	it looks like Derrick Neal is also here, but maybe has not
4	been able to connect to audio just yet.
5	MR. WILKINSON: Okay. Fourteen out of 17.
6	Once again, welcome, everyone. We'll get the
7	kinks worked out on the webinar, I'm sure. First order of
8	business, the "Approval of the January 29 HHSCC Meeting
9	Minutes." So it will be a voting item.
10	Do I hear a motion to approve the meeting
11	minutes from January?
12	MR. GOODWIN: So moved, from San Antonio.
13	MR. WILKINSON: Second?
14	MS. GREEN: I don't recall seeing a copy of the
15	minutes. When were those distributed?
16	MR. SHEA: Yeah. That should have been sent out
17	in one of the reminders I sent last week.
18	MR. RAMIREZ: They were there, Danny. I got the
19	attachment with the email.
20	MR. SHEA: Okay.
21	MR. RAMIREZ: Joe Ramirez, Texas Veterans
22	Commission.
23	MS. YEVICH: Thank you, Joe. We like to hear
24	you, Doni. Glad you're able to use the audio.
25	MS. GREEN: Yeah. I could not connect through

1	the webinar. I have not had that issue before, but I was
2	unmuted in both locations, and still couldn't be heard.
3	MS. YEVICH: I feel your pain. I think we all
4	do with this technology.
5	MR. WILKINSON: Would y'all like to take a
6	moment to maybe look back and review the minutes? Maybe
7	we'll come back to that?
8	MS. GREEN: Sounds like the majority received,
9	so I would suggest proceeding.
10	MR. WILKINSON: Okay. I have a motion from Mr.
11	Goodwin. Do I have a second?
12	MR. GOODWIN: Yes.
13	MR. WILKINSON: Can I have another second?
14	(General laughter.)
15	MS. BARNARD: This is Suzanne. I'll second.
16	MR. WILKINSON: Great, great. All in favor of
17	approval, say aye.
18	(A chorus of ayes.)
19	MR. WILKINSON: Opposed?
20	(No response.)
21	MR. WILKINSON: All right. Ayes have it.
22	Moving on to Item 3, the HHSCC Overview, conducted by
23	Elizabeth Yevich and Danny Shea.
24	MS. YEVICH: Good morning, everyone, and I am
25	Elizabeth Yevich. I think most of you should I think my

video is showing. I'm director of the Housing Resource

Center here at TDHCA, and it's a delight to welcome you to

our Housing and Health Services Coordination Council.

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Around here, it's always an alphabet soup of acronyms, for all of you new members. So this one is HHSCC, and it's so similar to the State of Texas Health and Human Services, which is HHSC, that we generally refer to this as just Council, or sometimes you'll hear it known as "husky."

So the Housing Resource Center, which I oversee, is known as HRC. So back in 2009 when this Council was created by legislation, it was deemed it was going to live at TDHCA, and then it landed in HRC, at precisely the same time that I landed at TDHCA and I landed in HRC.

So Council and I have been here well over a decade now. So it helps me to remember the genesis of both of these. Now, when Council landed in HRC, there has always been a staff person assigned to do the facilitation and the coordination, and currently, that staff person is Danny Shea.

Ah, ha. Danny's photo is now up there. He's waving. And Danny is a research specialist in HRC. And one of his many tasks is to oversee the Council, especially the upcoming biennial plan and biennial report of finding, and they are due by legislation to the Governor on August 1

of this year.

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So we'll be talking about that later in this meeting. And you know, I was thinking of this earlier this morning. During the first 10 years of this Council, there have now been just three staff who have overseen Council, Danny being the third, who's been here just about a year.

In fact, I think your anniversary is coming up in about a week, Danny. So congratulations on that. And we've also just had three executive directors, and by legislation, the executive director of TDHCA serves as the chair, and Bobby is our third one of that.

And Bobby, I think you've been here just a little over a year. Correct? At TDHCA? I think so.

MR. WILKINSON: It will actually be a year August 15, but who's counting? Yes.

MS. YEVICH: Oh, but there we go. I'm a little off. Okay.

And something else to note is that there are two Council Governor appointees that were named back in the fall of 2009, and they are here with us today. And I believe they have been at almost every meeting since.

And they are Doni Green -- and she also serves as Vice Chair of this Council -- and Mike Goodwin, who you can see there, with the ceiling fan. And you know, I feel that a body such as this Council retaining members for that

long really speaks to those individuals and their talent and their effort and perhaps endurance. But it also reflects that the Council itself is so worthwhile and rewarding, which is -- especially this one.

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When you look at all the achievements that have happened over the past decade, it's quite an array, and it's quite impressive. But you know, going back in that very first year, we saw -- there was a number of administrative foundation chats, as I call them.

For example, we had to define service-enriched housing. Sounds pretty simple, but I think Mike Goodwin would agree. We had a little bit of -- he's smiling there -- a little bit of war wounds on that. It took about a year for that definition.

And then it has been entered into Texas

Administrative Code, known as TAC, and that is a rule. And every four years, TDHCA, by legislation, has to review its rules. And recently, I think in the past year, we reviewed that rule and everything.

It still stays the same with the definition of service-enriched housing. Now, along with some of the basic highlights beginning when we really started rolling back in 2011 -- I'll list off a few. There were developing a State agency reference guide, developing service-enriched housing case studies, conducting provider capacity

surveying, providing guidance for development and implementation of a program, which you will hear about later on in this agenda.

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It's called Section 811 Project Rental
Assistance, and it has been most successful. And Spencer
Duran, who is now the director of Section 811, will be
speaking to that later.

And Council also secured the services of another TAC. Now, this was known as the Technical Assistance Collaborative, not to be confused with the Texas Administrative Code. Again, we are just an alphabet soup always of like-sounding acronyms. We hired them -- I want to say it was around 2013, 2014 -- to develop the State of Texas comprehensive analysis of service-enriched housing finance practices.

Then we contracted with Texas State University to conduct the Council's work with our 211 information and referral network, an evaluation of that. That was back in 2014. Then in 2015, this Council took up a large endeavor, contracting with -- they're known by their acronym -- CSH, the Corporation for Supportive Housing.

And they provided what was known as the Housing and Services Partnership Academy, very, very successful. We did that several years in a row. The topics included a tenant-consumer panel, an overview of new construction and

rehabilitation, development processes, identifying and securing a visiting unit for service-enriched housing.

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There were roundtable sessions on housing and services, peer presentations, team planning, extraordinarily successful. We did that for several years, and then ended up contracting again with CSH in 2017 to do technical assistance.

And another extraordinarily large and successful undertaking was the creation of 10 service-enriched housing training videos. And these are available, not only off our Council webpage -- and I believe that Danny has sent you the link to our webpage, and hope that you will, if you haven't had a chance to peruse it.

It's also still on the front of TDHCA's home page, these videos. And in fact, they live on their own YouTube channel. So I saw that this morning, watching just the first few minutes of that video would provide a really nice introduction to service-enriched housing.

And then, we -- I actually didn't think of this till yesterday, so we didn't do this during our practice session on Tuesday. And this morning, Jeremy Stremler, and Danny and I practiced doing the video. Unfortunately, I don't think, because we're all remoting in -- or at least, that's my best guess on why the sound isn't coming apart. But I believe that Jeremy is going to show the video and

it's closed-captioned.

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And as he's doing that, there's a few folks you might recognize in this video. That guy up there, with the ceiling fan over his head, Mike Goodwin was prominent in at least the initial video, as well as Doni Goodwin, our -- excuse me -- Doni Green, our Vice Chair.

And --

MR. GOODWIN: Elizabeth, we've been together since 2009, but we still live apart.

MS. GREEN: Yes. We're very close friends.

MS. YEVICH: I love it. I love it. So -- and while Jeremy is doing that, I want to thank Jeremy Stremler, and also say that he works under the Housing Resource Center as well. And I know -- I want to do my shout-out to Jeremy and Danny that I always do, and to any of you that do not have young staff or millennials on your staff, I would be lost without them in the last two months, as we're telecommuting.

I say this all the time. I can't say it enough. These poor guys, they hear me every day going, how do I do this? What do I do? Why is it not working? So hats off to Jeremy, being the captain of our ship this morning, and Danny, for guiding us.

And with that, I think Jeremy is showing you the first parts of this video. And I also want to point out

the gentleman right there in the A&M shirt, he was also a Council member. He was the consumer advocate, one of the Governor appointees. And sadly, shortly after we filmed this video back in 2014, he passed away.

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But I'm so glad that he is there. And in one of our biennial plans and reports, we dedicate it to Felix, and he never missed a meeting. He always came, which spoke a lot about having a consumer advocate also on the panel.

And I think Jeremy is going to scoot on over, and you'll see, I believe, Doni Green next, and then Mike.

But I would invite you all to watch these videos. Again, it's something that Council did. So -- and they're so informative. All of the topics, you know, they didn't go out of date. There's still the need, and they're all pretty current, and something else, really, pretty nifty about quite a few of these.

We had them translated into both Spanish and Vietnamese. So several of them you can hear in Spanish and Vietnamese, and all of them are closed-captioned. So with that, the second half of this, I believe, I'm going to turn it over to my able Mr. Shea here, Danny Shea, who is research specialist within the Housing Resource Center, and also he is going to be the person who you will always be in contact with, with anything related to Council.

Danny?

MR. SHEA: Thank you. So yeah. I'm going to talk a bit about -- Elizabeth mentioned our biennial plan and report of findings. So Jeremy, if you could switch me over to be the presenter, and I'll share the screen, so we can take a look?

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Okay. Okay. So as Elizabeth mentioned, that these are the Texas Administrative Code that founded the Council and assigned it its scope. This requires two documents be put together on a biennial basis for us.

So the first is a plan that describes the Council's work to support service-enriched housing, and then the second is a report of findings which includes Council's recommendations. And that is the piece that is due to the Office of the Governor and to the Legislative Budget Board, or LBB, on August 1 of every even-numbered year.

And so that is coming up here. So to give everyone, particularly our new members, a bit of background for kind of the process that we, you know, developed these documents with, in January, we provided an update to everyone, on the kind of just outline that we would be working on the drafts before this meeting, our spring quarterly meeting, and that we would be sharing the drafts with everyone now, talking a bit about it.

And then after this meeting, I will send the

drafts out again to just follow up with folks over the next few weeks. If they have any suggested edits, additions, anything like that, let me know. We will work that into final draft, so we can send that out before what will hopefully be a July meeting or summer quarterly meeting.

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And then Council will vote on final approval of both documents in July in time to get to -- in time to get the report findings to the Governor and to the LBB by the August 1 due date.

So the report of findings is, again, the piece that is sent to the Office of Governor and the LBB. This one is, I think, a bit briefer than the biennial plan, and this is broken into a findings section and a recommendations section.

So our findings, we have kind of an overview of housing needs for populations that are served by service-enriched housing. You see here it includes older Texans, persons with disabilities, and other populations. Kind of the meat of the findings section is challenges that have been identified by Council, in terms of the provision of service-enriched housing across Texas.

And so these kind of, you know, are ongoing conversations that Council has had over the years, what we are doing, from service providers that, you know -- feedback has been given during previous public meetings,

previous technical assistance opportunities.

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And we've broadened them into three main categories. So the first is community and landlord opposition. And then we also have committed funding for service-enriched housing. And then the time and capacity requirement for the system has changed.

And this section is -- again, makes up a good bulk of kind of what we talk about when we're talking about challenges and what we're focusing on, because this is kind of what Council -- this is the main idea that Council was created with. Again, coordination is in the name. And so this is the piece about, you know, State agencies working together and working with local providers to coordinate services and, again, try to improve and expand the provision of service-enriched housing in the state.

The recommendations section is designed specifically in response to those three challenges. They're also broken out into section by community and landlord opposition, limited funding, and then the time and capacity needed for systems change for further service coordination.

And you will see -- Elizabeth mentioned we get technical assistance provided by the Corporation for Supportive Housing, or CSH. And so you'll see that several of the recommendations are carried over from a previous

biennium that CSH -- these recommendations that CSH worked with Council to make, and a lot of those are geared towards what local communities can do.

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So there are some good recommendations on there, an interesting kind of read-through, particularly for folks who might be newer to, you know, these kinds of conversations. And then, again, the bulk of the recommendations section in this document is focused on the time and capacity required for systems change.

And a lot of this is kind of explained in further detail in the biennial plan document. But you know, these are recommendations for Council, for member agencies, you know, basically to kind of continue some of the coordination work that is happening at the state agency level, and then also to kind of continue it on further to provide any kind of assistance to local providers on both the housing and health services side, to coordinate services and improve the provision of service-enriched housing.

So on both these documents, I know, I will try
to -- you know, I was unable to send out both drafts the
other day to Council members. So I recognize not everyone
maybe has had a chance to really read through both
documents in great detail. But before I go into the plan
I'll stop and see, does anybody have any questions or

comments on the draft of the report findings that went out 1 2 earlier? 3 MS. POHLMAN: Danny? 4 MR. SHEA: Yes? 5 This is Joyce. And I had a MS. POHLMAN: 6 question about recommendations to the tax credit program. I don't know if these have been discussed in this group or 7 8 not, but one of the things that kind of happens is that 9 people get points for providing services, but the services 10 aren't really the same as what's needed in service-enriched 11 housing, like it might be, I don't know, child care or social activities. 12 1.3 And I was wondering if there was any interest in 14 the Council in maybe providing more guidance or support for 15 more intensive supports for individual who have disabilities? 16 17 MR. SHEA: Yes. So that's a good question. think there have been. I'm not sure if we included in this 18 version. I think there have been some recommendations, 19 20 kind of, to that end in previous versions, but, I think, Brooke or Elizabeth, if either of you have any thoughts on 21 22 that that you might be better equipped to answer that 2.3 question. 24 MS. BOSTON: Sure. This is Brooke. Can you

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guys hear me?

MALE VOICE: Uh-huh.

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MS. BOSTON: Okay.

FEMALE VOICE: Yes.

MALE VOICE: Yes.

MS. BOSTON: So I guess one thing I would clarify is the points in the QAP, Joyce, are not intended to be targeted to supportive housing. It's just like services for low-income tenants. So the points are kind of a driver to ensure that the properties in our portfolio, regardless of what population they serve, are doing things that are nice for the client, so whether that -- like you said, like child-care or computer labs or ESL classes or financial literacy.

So it was never intended to be as robust as is needed for supportive housing, but maybe a suggestion from the Council could be that for the properties that do supportive housing, that there are, like, a threshold or a minimum set of services that you guys think are necessary or critical, and that that could be something you guys recommend into our QAP input.

MS. GREEN: Yeah. This is Doni Green. And I know we've had conversations over the years, and I think one of the services that's really critical in terms of helping tenants access necessary community services, that service coordination piece.

And I don't recall if a recommendation was made to award points for that, but I do think that it's a good idea to incentivize properties to invest in that service coordination piece. I just -- I think that's a much better way to connect tenants with a full range of services, rather than a developer saying, you know, I think tenants are going to need service A.

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You know, that may or may not hit the mark for a specific tenant, whereas service coordination ideally looks at, you know, that tenant's wants, needs, preferences, then helps him or her connect with the full range of services.

MS. BOSTON: Sure. Perhaps Danny can look at it over the next month or two to work with those of you who have input that's specific to what you think that should look like in the QAP. We're on the front end of starting to work on the 2021 QAP.

And so if we were to get that input -- I don't know -- by mid- to late summer, I think we could look at how to integrate that.

MS. GREEN: That sounds great.

MR. SHEA: I've taken down some notes. I'll follow up. Again, these drafts are going to be going out, and I'm inviting folks to provide feedback over the next few weeks, over the next month or so, before we start working on finalizing versions of both of these drafts.

And so Joyce and Doni, I would be happy to reach 1 2 out to you for, you know -- for your thoughts on that part of it specifically. 3 4 MS. KLAEGER: Hello? This is Donna Klaeger. 5 Can you hear me? 6 MR. SHEA: Yes. 7 MS. KLAEGER: Yes. I'm with the Community 8 Resource Centers of Texas, and we actually have community 9 resources centers in two apartment complexes, affordable 10 complexes. It's a good model and I would like to be included on that conversation, because we have a lot of 11 12 ideas, as we continue to grow in different rural 1.3 communities. We're addressing rural community needs. 14 MR. SHEA: Yes, definitely. Once we start to --15 you know, again, this is all going to go out to all the 16 Council members, but Donna, if there's anything more specific to you, I'll definitely be in contact. 17 18 MS. KLAEGER: Thank you. 19 MR. SHEA: Okay. So if that is it for the 20 report of findings, then we'll -- we're going to talk about 21 this plan a little bit. So the plan is a document that 22 provides some background information on Council and on all

I'm kind of going back to some of the things that Elizabeth talked about in her part of the presentation

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the member agencies.

this morning. And so again, on this, particularly for the State agencies, you know, if you have any thoughts or edits on kind of how your agency is -- describe any of the programs that your agency is working on.

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You know, we definitely want to make sure that all of the work that member agencies are doing is included, anything that they want to highlight, and you know, that that information is complete and accurate. So definitely, you know, look it over.

Some folks have already gotten back to me. But look it over, let me know if you have any additional edits on that. And I would also add, again there is -- especially on the first half of the document, there is a good bit of background information on both the Council and member agencies.

So for folks who are new to Council, I think you can spend a little time to kind of read through this. In addition, I'll send all of the links that Elizabeth referenced earlier. I think this could be a good way to familiarize yourself with the Council and its members agencies, and some of the projects that the group has been working on over the past several years.

And so --

MS. EISERT: Danny, this is Helen. Can you send that out in a Word document instead of a pdf?

MR. SHEA: Yes. I saw your email this morning.

Yes. I'll send it right --

MS. EISERT: Okay.

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MR. SHEA: -- out.

MS. EISERT: Thank you.

MR. SHEA: So since that has been sent out, it's going to be sent out again. I won't go through like section by section, and read out the whole thing, but just kind of for the sake of time, we'll focus on two sections, specifically kind of this biennium and this version of the Plan are looking a little bit different than they have in previous years. And so I kind of want to talk through those and then break for feedback. Again, this is something that some folks have already provided some feedback on, but I just want to continue that conversation.

So the first is the training and technical assistance section here. That statute is required to identify opportunities to provide technical assistance and training to local providers and about cross-educating staff about service coordination and opportunities to increase the provision of service-enriched housing.

As Elizabeth kind of alluded to, in previous years there have been some pretty robust things and initiatives that Council has kind of been a part of, maybe working with CSH or other groups to plan, you know,

workshops, academies, things like that.

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But the funds appropriated for HHSCC activities have been reduced, Council has been kind of limited in its furthering training opportunities. And so for this section in this year's plan, what we decided to do was kind of just highlight some of the work in this area that member agencies are doing.

Some of them kind of working with other member agencies, some of them independently, but just highlighting those you can just see at the regional housing summits, whether they're [indiscernible] a bit. TSAHC has their permanent supportive housing development workshops.

And Michael, I got your email yesterday. I think I wasn't able to add the other ones, but Michael Wilt from TSAHC did follow up with a couple of other suggested additions from TSAHC. So those will be reflected in future versions of the plan, and then of course, the Section 811 PRA Program which Spencer Duran is going to talk about here in a bit as well.

So does anybody have any questions on that section?

MS. EISERT: I think -- this is Helen. So I think we'll be able to add in the online modules that are being created for all the QMHPs at all of the local mental health authorities across the state, as well as contractors

that do supportive housing.

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So HHSC is developing those, in collaboration with University of Texas Health San Antonio. So they're slated to be done this fiscal year, and then they would roll out some time after that. So I don't know if you wanted -- if you'd want something like that, if it's in development and will go out, or do you want to wait until it's actually rolled out?

MR. SHEA: I mean, I think part of the -- you know, some of this is retrospective, looking at what folks have already been working on, but the document is a planning document. So I would --

MS. EISERT: Okay.

MR. SHEA: -- be happy to include it. We can see what other folks think. Yeah, and so that's the kind of thing that I know, you know, a lot of member agencies are doing really great work in this area. And so you know, we definitely want to make sure that things are included like that so we can highlight that.

And, Helen, you actually provided a very good segue because the centralized training infrastructure and all that is we did include in the suggested data sources for the performance measure section.

So the other section here that I wanted to highlight was the performance measure section. So for a

bit of background, again, for folks who may be new to the Council, Council's enabling statute does require Council to develop performance measures to track progress in four areas.

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So the reduction of elimination -- reduction or elimination of barriers in creating service-enriched housing, increasing coordination between state agencies, increasing the number of state housing and health services: staff educated in both areas and, then again, the provision of technical assistance to local providers.

So Elizabeth mentioned, I came on board about a year ago. Around that time we did a review of Council's statute, activities that Council has done over the past 10 years or so, and this was one of the pieces identified as kind of outstanding tasks left for Council to work on.

And so over the past year, we have been working on developing suggested performance measures to cover these areas. You'll see they're highlighted, but obviously, that hasn't happened yet. But we will look at that.

So the most interesting thing, especially for anyone who might be familiar with, like, the standard performance measures used -- at the State, used by the LBB -- statute is really not prescriptive in any way in talking about and defining these performance measures, of how they should be suggested.

So no specifics about how they should be written, or how or even if they should be reported, and so that's kind of been an ongoing conversation about, what does that look like? You know, these are going to be different from a lot of agencies' standard performance measures.

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But you know, we want to make sure that they are, you know, providing good information and are relevant for folks. And so internally at TDHCA, we decided -- we took a look and thought that it might be best to do a mix of quantitative and qualitative measures, just kind of depending on what each performance measure is asking for, is looking to track.

And then also, that it might make the most sense to suggest that member agencies track these annually and share those with the Council. But then the measures for each year, for both years in each biennium, can be included in the biennial plan or report. So kind of just trying to work that into the structure that Council is already working.

So we can kind of look at this on here. The first one, reduction or elimination of barriers in creating service-enriched housing, you know, thinking about kind of what would the outcome of reducing or eliminating those barriers be?

This one, we thought that to measure the number of clients housed in service-enriched housing, kind of duration of time that clients have remained housed by programs, and reporting that annually, that we would be able to measure the impact of those efforts, to measure the impact of reducing or eliminating those barriers.

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And so producing these performance measures, we have kind of suggested some possible data sources. This is another piece that I would really invite, especially our agencies, to reach out about. If there are programs that you think would capture this point of information, if you think you would want to share that and have that provided, let me know, and we can definitely add that.

And you know, we really tried to work these so that, like, most of these should be data points that agencies are already capturing. So we want to make it an easy list, but still to compile information in a way that -- I mean, it's helpful and interesting for those.

Second measure, increasing coordination between state housing and health services agencies. We, I think, have had an effect of producing qualitative description of participation and workers like these that, for anyone who's not familiar, these groups are often covered in an earlier section in the plan, and then Joyce may actually be talking about a couple of them in a bit as well here.

Increasing the number of state agency staff cross-educated or who have expertise in housing and health services. We are still maybe kind of working through this one. I think Joyce had suggested maybe some more kind of quantitative measures for measuring, like, staff time, or like -- I don't know -- agency staff who have attended a minimum number of workgroup meetings, where all of these workgroups are touching kind of on housing and health services, supportive housing, service-enriched housing, that kind of thing.

And then the last one here, providing technical assistance. That will be training. Again, I kind of talked about all those initiatives that some of our member agencies are working on, and so just capturing that qualitatively would be a good way to kind of compile all that information for folks.

So again, this is all going to be going out. I would invite people to provide feedback, ask questions, all of that in the coming weeks, but also, we might stop and see if there are any questions or comments right now.

Okay.

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MS. EISERT: This looks really good, Danny.

MR. SHEA: Thank you. So if not, I think we can move on. Again, I'll send that out and just invite folks to share their feedback or questions in the coming weeks,

and then we'll work on the final draft of the plan.

MR. WILKINSON: Thank you, Danny. That was great.

MR. SHEA: Thank you.

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MR. WILKINSON: Next one is Item 5, the Update on the Section 811 Project Rental Assistance Program, by Spencer Duran.

MR. DURAN: Hi. Can you guys see me okay?

MR. WILKINSON: We do.

MR. DURAN: Great. So thank you, Bobby. Thank you, Danny. My name is Spencer Duran, and I am director of the Section 811 Project Rental Assistance Program, and I wanted to just kind of provide a brief overview of where the Section 811 Program is.

We have traditionally reported out to the Housing and Health Services Coordination Council on our progress with 811 because it really embodies a lot of the ideals that Danny was just talking about, cross-training staff who have expertise in housing and health services.

And so we specifically serve people with disabilities with the Section 811 Program, and we've had a lot of success so far. I'll give just a quick overview by the numbers, and if anybody has any questions or wants to take a deeper dive into any of the areas, just please let me know.

So proudly we have housed a total of 483 households throughout the state of Texas, and we operate in the eight largest metro areas, so we have a pretty good geographic distribution for the program. Currently housed are 355 households.

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We have a fair amount of turnover through attrition and the natural churning of the rental market, but we have, you know, definitely exceeded our goals in the number of people we are going to be serving. So right now, just the issue that we're really working hard on are working on the budget.

We have spent our first \$12 million. Our first grant award funds have been fully committed, and we are really close, probably 30 units away from fully committing our second award, what we call the FY '13 award. And we've also paused our referrals while we take a deeper look at our budget.

We want to make sure that we don't over-commit our \$24 million award, but that we're fully maximizing it.

So the way that most rental assistance programs work or voucher programs work, you are given money and not necessarily a fixed number of vouchers, so there's always a little bit of work to convert money into households served, because we pay, you know -- the market rents are variable.

The tenant portion of rent that they can afford

to pay is variable. So it's always a little difficult to create a perfect projection. So we have some great folks at TDHCA that have been working really hard on trying to create that projection.

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We have a lot of really good partners as well, but we -- no matter, you know, how -- this exact number we end up with, we're going to be fully committing our funds for both grant awards in the next couple months. So it's a huge victory.

We're really excited about that part. The other thing I want to mention is that we are going to be rolling out the landlord mitigation fund, which is funded by the Money Follows the Person Program, and that will pay for damages to apartment complex units that is caused by the 811 tenants.

We haven't had a huge problem with this, but it just provides additional comfort to the property managers who are participating, and we have had a few incidences where we could have used a little bit of money to make the participating properties whole when we did have damages.

So we work really hard with the 811 Program staff and even HHSC and Joyce was involved with this idea from the very beginning.

So we're just really excited to keep trying to bring more resources to the program. And obviously, we're

super thankful for our partnership with HHSC, being a grantee of their Money Follows the Person funds.

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And then lastly, we had applied for fiscal year '19 funds. We requested \$7 million. We have not heard back from HUD whether or not we were successful in our application, but we hope to hear something soon. Section 811 is not a block grant or something that is automatically allocated to states or governments.

This is something that we choose to pursue at the Department. It's just kind of part of our values, to really focus on serving people with disabilities across the state of Texas. So we're always having to apply for and need more money than we want.

There is also some CARES Act funds. Our CARES Act funds, we have not heard about how that money is going to be allocated, but 811 was definitely part of that kind of stimulus effort. So that's it.

If anybody has any questions, I can --

MR. STREMLER: Spencer, it looks like Jean Langendorf submitted a question asking, how long do you think you will have the referrals paused?

MR. DURAN: Yeah. That's a good question. So it's probably going to be just a couple more weeks. So all the FY '12 properties, we're essentially one in, one out at this point. So we've ended up housing 270 households with

FY '12, and so that's probably going to be the level that we settle on.

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So that will just be filling units based off turnover, the natural churning that occurs in those properties. But we still have quite a bit of ways to go before we max out our FY '13 award. So we'll be un-pausing FY '13 in the next couple weeks to make sure that we're, you know, fully committing our funds and housing everybody, not losing any money on the table, but also not overcommitting our award.

MS. BOSTON: This is Brooke. Just to clarify, Spencer, though -- that does not mean we're reopening the waiting list in the areas that are full. It just means we're going to get back to working down the waiting list, but we won't be accepting new referrals.

MR. DURAN: Yes, correct. There's a difference between pausing referrals to properties because we've committed all of our money versus opening up waiting lists to bring in new applicants. Those are two separate activities, right.

So we're currently -- we currently have the waiting lists closed in Bexar County, Dallas County, Travis County, and Nueces County. And that's because we have -- the ratio of units to people on the waiting list is excessive, and so we just don't, you know, see a point in

adding more and more people to those waiting lists. 1 2 So Brooke, you're exactly right. Pausing 3 referrals to properties while we reconcile the budget to 4 make doubly sure we've not over-committing is a separate, 5 you know, activity than accepting new referrals in over-6 subscribed areas. 7 MR. WILKINSON: Any further questions for 8 Spencer? 9 (No response.) 10 MR. WILKINSON: Spencer, good job, buddy. 11 MR. DURAN: Thank you. 12 MR. WILKINSON: Next up, Item 6. We'll have an 13 Update on the Behavioral Health Advisory Committee Housing 14 Choice Plan. It's Joyce Pohlman. 15 MS. POHLMAN: Hi, everyone. Thank you so much 16 for allowing me some time on the agenda to just talk about 17 some of the work we're doing at the Health and Human Services Commission. We have a Health Advisory Committee 18 19 as an advisory council to the Health and Human Services 20 Commission. It provides quidance around our policies for behavioral health services. 21 22 They have a very active housing subcommittee, 2.3 and that subcommittee had recommended in the prior fiscal 24 year that HHSC develop something called the Housing Choice

Plan. And that Housing Choice Plan would include an

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inventory of existing housing resources for people who have mental health conditions, substance use histories and/or intellectual and developmental disabilities.

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In addition to that landscape of existing housing opportunities, we're also looking at gaps and barriers to housing and developing some recommendations for improving housing choice for these populations. So TDHCA and several members of this group are participating in a work group that is developing the plan; HHSC agreed to work on the development of the plan in January.

And we've been meeting since then biweekly. So we're getting to know each other really well. And some of the activities that we've accomplished during this time are: we've had some focus groups with individuals who have lived experience, as well as family members, to get their input on what are their housing choices now, what would they like to see in terms of housing choices.

We've done interviews, informational interviews with subject matter experts, including people at TDHCA about what they see as the housing needs of these individuals with disabilities. We have done presentations from subject matter experts at other committees.

And we're developing drafts of chapters of the report, focusing on housing for persons with mental health conditions and a chapter on substance use conditions, and a

chapter on individuals with intellectual or developmental disabilities.

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We're also doing some special chapters on the special needs of people who often have a criminal justice history and the special needs of individuals who are aging.

And we'll be doing a chapter also on persons with physical disabilities.

So we're really biting off a lot of stuff here and will be looking forward to working with TDHCA on developing some recommendations for this report. We have a survey that's currently going out. I believe it was distributed to the members of this committee, and we encourage you to complete that survey and to distribute that survey.

And perhaps if I can ask a favor of Danny to send out that link again, then remind people to complete that survey. Thus far, we have about 2,300 responses to the survey.

It asks about where people are currently living?

What are the barriers that they're facing to affordable
housing? What are the kinds of support services that they
want to see in affordable housing? And various questions
that will identify priorities for our recommendations in
the plan.

Some of the other things that we've been working

on outside of the housing choice plan is, as Danny mentioned, we have regional housing summits that we were conducting prior to the COVID-19 pandemic, shelter-in-place requirements. We were doing these housing summits in various locations.

We had three of them, one in Houston, one in Temple, and one in Schertz, which is in the San Antonio

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Temple, and one in Schertz, which is in the San Antonio area. They were well-attended by close to 100 people, each of them, and they were an opportunity to get feedback from a wide diversity of participants on what they see as housing needs and housing priorities in their community and how we can address them.

So that has -- that was a very successful effort which we really were not able to continue virtually, once we had the shelter-in-place requirements. So we have had to, unfortunately, stop doing those at this time.

So I'll take any questions that people have at this time.

(No response.)

MS. POHLMAN: Thank you.

MR. WILKINSON: Thank you, Joyce. Appreciate it. Next, we have TDHCA COVID-19 Response overview by Brooke Boston.

MS. BOSTON: Thank you. So welcome to the new members. I'm our director of programs at TDHCA, and as

Danny mentioned --

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MR. WILKINSON: Brooke, Brooke, Brooke, Brooke, is that your title now?

MS. BOSTON: No. I'm our deputy director for programs. Thank you, Bobby.

So as Danny was mentioning, part of what we do in this group is just share information and make sure others at the table are aware of what's going on with our programs. And so a big part of that recently for TDHCA has been our response to COVID, the COVID pandemic, and funds we're receiving through the CARES Act. And so I just wanted to give you guys a brief update of what we're doing with that, with a focus on the activities we have that tie in more with supportive housing.

Before we even knew we were getting CARES Act funds, we took some steps to try and reprogram current funds of ours that were not from the Act to try and quickly assist. One of those was reprogramming some of our HOME funds for tenant-based rental assistance, specifically for households impacted with COVID -- economically impacted, I should say.

And those funds have been reprogrammed to allow from three to six months of rental assistance. And we were trying to work with our existing subrecipients, as well as opening it to new subrecipients, and we have been able to

move forward pretty quickly with that.

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We've already gotten contracts in place with some of the existing subrecipients. The funds are out and available to them. And I believe, you know, by next month, we'll actually start to see some folks being assisted.

We reprogrammed some of our Community Services Block Grant funds that were from admin and some discretionary funds that we were in the process of reprogramming for something, and so the timing worked out well. We immediately reprogrammed that to our Community Action Agency Network. That was about 1.4 million, and those funds have already been contracted. They're in the process of being used with clients.

And then additionally, a real small amount -- we recaptured some old HHSP, which stands for Homeless Housing Services Program. And that is specifically for homeless activities to the nine largest metropolitan areas, and those contracts are in the process of being executed.

So then we also are -- because of the current programs that we already have at TDHCA that made us be designee in those cases, to be the recipient of CARES Act funds, as many of you may know, the way the CARES Act worked is, it took these big chunks of money and put them back out through existing program framework.

So for instance, we are the recipient of

Community Services Block Grant funds. Some of the CARES Act funds were channeled as CSBG funds. So in this case, for instance, 48.1 million of CSBG through the CARES Act was sent to TDHCA.

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And each of these funds has similar regulations to what it would normally have, with some exceptions and waivers. So in the case of CSBG, those funds are almost predominantly channeled through our Community Action Agency Network, 90 percent of the funds.

They are allowed to help households up to 200 percent of poverty. And these are for a variety, whatever the community action agency believes is what's needed for their community and area. Seven percent of the funds are being held in reserve for future emergencies.

The nice thing about CSBG is that it's flexible. So we don't want to, kind of, use it all and then wish, you know, a month from now that we had a little bit held aside. And then 2 percent, so about a million, is going to the Texas Homeless Network specifically for two things.

One is for them to help provide technical assistance to recipients who are going to get extra funds through Emergency Solutions grant, but maybe are going to struggle with capacity. So they're going to help, in a way, by being our TA provider.

And then additionally, the Texas Homeless

Network serves as the balance of state continuum of care.

And so that's a -- you know, the huge volume of the state

falls under their area, and we wanted to make sure they had

some extra funds to help households, if needed.

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The next pot of funds we have from the CARES Act is called LIHEAP, which is the Low Income Home Energy Assistance Program. Again, we have an existing network of providers, and so 90 percent of the funds are going out to them. They will, you know, use it specifically for households impacted by COVID economically. And they -- that program pays for utility assistance.

Then we have -- a program that we don't typically have at TDHCA, but that the Governor designated us to be the recipient for, is the Community Development Block Grant funds, which is different from the earlier one I mentioned, with is Community Services Block Grant, so the CSBG and CDBG. So in this case, CDBG is coming to TDHCA, at least the first allocation that we know of, which is 40 million, and that we're still working with the Governor's Office and other interested parties to try and make sure we're programming it.

These are also fairly flexible funds, but they're also allowed to be used for match purposes on other assistance that the State is getting, and so this one has to be very strategically -- so we're still mapping that

out. I would note that there is a new listserv on our agency webpage. So if anyone is interested in tracking and keeping up with what happens with CDBG, you can go to our listserv page, and me or Danny can send that out.

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And for the new Council members, I would say, we have a page on our website where you can go in and add your email address. And when you do that, you can click all these different things that interest you, and from that point forward, you'll get any emails that the agency sends out about that project or program. So we will keep everyone posted about CDBG.

And then the -- federally, the CARES Act is releasing some programs in kind of batches or tranches of funds. With the next program, it's the Emergency Solutions grant funds from the CARES Act. We have received our first share of that, which is from the first one billion, nationally.

Our portion of that is about 33 million. Those funds -- because we were trying to make sure they get out quickly, we are giving a large portion of those to existing ESG subrecipients so that they can go ahead and just continue to get those out.

We're also working with ESG coordinators in some of the continuum of care areas who will help us identify additional recipients, with a focus on those who have

received continuum of care funds from HUD. And the reason for all that with this first batch was just to focus on those who already understand ESG rules, understand kind of the infrastructure of what's required, understand COC requirements.

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As we get sent sources of ESG, we may expand past that. And then, as Spencer mentioned, we expect there will be some Section 811 funds available under CARES, although that has not been announced. TDHCA is also a small public housing authority, and as such, we had access to several of the activities -- several of the funds available through CARES.

So as many of you know, over the -- more than a year ago, we had pursued MVP vouchers with HUD, and we received 15 additional under the CARES Act. And so those will be used to assist folks on our Project Access list. Project Access is a program with our Section 8 that gives vouchers to individuals trying to exit institutions and make sure they have a voucher so they have somewhere -- a source of income so they can find a unit in a community-based setting.

So giving 15 more vouchers to support that is a great treat out of the CARES Act. We also received about 117,000 of voucher act admin, which lets us -- we are using it to both make some upgrades to systems that let us work

more remotely with our THA clients, but also we're going to do a landlord incentive payment program.

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So for anyone who has one of our current vouchers, including the new MVP folks, Project Access clients, they will now be able to have a letter in hand from us that says, if you accept this client, we'll give you an extra month of the contract rent, just as a bonus to take them today. So that's exciting. You know, I think landlord incentive programs nationally are considered effective, and so it was nice that there was this more flexible source of funds that's going to let us do that for our MVP and Project Access clients.

And with that, that's an update so far. We have new stuff happening almost daily with the CARES Act funds. So any questions?

MR. STREMLER: Hi, Brooke. It looks like Jean Langendorf submitted a question in the box. She said, "Any change to -- chance that CDBG's CV funds would be used for rental assistance?" In parentheses, she says, "Huge need now."

MS. BOSTON: Yes. There is a good chance of that. I don't know if Bobby wants to expand on this further, but what do we think about that?

MR. WILKINSON: We're working with the Governor's Office and legislative leadership, budget

leaders, appropriations, finance, et cetera, on you know --1 2 since it's a flexible pot, what can we do with it? You know, as Mike referred, use is relatively [inaudible], and 3 4 that's what we're asking. 5 But like, you might split it a couple different 6 ways, and in splitting, there's going to be several 7 tranches. The first is, like, 40 or 44 million, and next, So how much will go to rental assistance? 8 it's, like 63.4. 9 I hope the majority, but I just don't know yet. 10 I think it's probably the best use in this environment, at this time. 11 This is Joyce. I just want to 12 MS. POHLMAN: 13 congratulate you all on the great work that you're doing. 14 There's a lot of money, and it's hard to move it quickly, 15 and it sounds like you're doing a really good job. I'm 16 really excited about the landlord incentive payment 17 program. What a great idea. So thank you so much for all 18 19 that you're doing. 20 Thanks, Joyce. MS. BOSTON: MR. WILKINSON: Any other questions for Brooke 21 22 about how the agency is responding to the COVID-19? 2.3 (No response.) 24 MR. WILKINSON: Great. Thanks, Brooke.

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Appreciate it.

Next item on the agenda is public comment. 1 2 so, obviously, if you're a Board member, you can speak up 3 and then say whatever you want. And then if you're an 4 attendee, you need to, like Jeremy showed you in the 5 beginning, click the laser hand to get unmuted and speak. 6 So any Board members have any general comments 7 to start off? MS. YEVICH: This is Elizabeth Yevich with HRC 8 9 again. I was just talking with Jeremy, who is controlling. 10 Some of our new Board appointees -- I believe, it's Dr. Gonzalez and Diana Delaunay -- and I know you're on there, 11 12 but you can actually share your camera. 13 So if you would, because we actually don't know 14 what you look like, if you wanted to go ahead -- I think 15 you've been sent a reminder by -- there we go. Hi, Diana. 16 Pleasure to see you. And I believe -- I don't think that Derrick Neal, I think he has called in. I don't think he 17 has a video capacity. I could be mistaken on that. 18 19 And there's Dr. Gonzalez. So I just thought, 20 because these are new members, we have them up there. So 21 not public comment, but I'm going to mute myself again. 22 So --2.3 MR. WILKINSON: Thanks, Elizabeth. We'll take 24 it a little slow, so if any attendees have a public

comment, be sure to raise your hand and the moderator will

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unmute you.

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MS. POHLMAN: This is Joyce. I have a question.

I'm very chatty today. I was wondering, we had mentioned in a prior meeting that TDHCA was applying for a Fair Housing grant, and I was wondering if you had heard back from that.

MR. WILKINSON: We got it.

MS. POHLMAN: Very good. So I was just thinking maybe some of those activities could be included as training and technical assistance activities on your report, because certainly, access to housing assistance is affected by Fair Housing practices.

MR. WILKINSON: That's a good idea. Danny, let's think about incorporating some of those Fair Housing activities into the report.

MR. SHEA: Yeah. Will do, definitely.

MR. STREMLER: Nobody at this time has raised their hand or submitted another question in the questions box to make any public comment.

MR. WILKINSON: Okay. Well, thank you for attending, and especially thank you to our new appointees. We've been waiting for a while in regard to filling some of those slots. So hopefully today was informative. You can read over the materials that Danny has sent you, the report and such, offer comments.

Maybe view the videos and get an idea of what 1 2 this Advisory Council has done. And then hopefully, you 3 can learn, over the future meetings, kind of other things 4 that TDHCA does that is not necessarily health services-5 related, but it all kind of ties together. 6 So you can get an idea of our programs and 7 abilities. Next meeting, sometime in July. Danny will work with everyone to try to find a time that works for 8 9 everyone. I suspect it's going to be virtual.

continuing our Board meetings virtual, so a lot of

So even though there are aspects that have opened up, we'll limit face-to-face meetings at this time. Any suggested agenda items for next time? We can talk about it now. Shoot Danny an email, whatever makes you more comfortable.

I think that's about it. Anything -- any comments from anyone?

(No response.)

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teleworking.

MR. WILKINSON: All right. Thank you for joining us today. At this time, we'll go ahead and adjourn the meeting. Y'all have a good day.

(Whereupon, at 11:30 a.m., the meeting was adjourned.)

1 CERTIFICATE 2 3 Housing and Health Services Coordination MEETING OF: Council 4 5 LOCATION: via GoToWebinar 6 DATE: May 28, 2020 7 I do hereby certify that the foregoing pages, numbers 1 through 52, inclusive, are the true, accurate, 8 9 and complete transcript prepared from the verbal recording made by electronic recording by Latrice Porter before the 10 11 Texas Department of Housing and Community Affairs. DATE: June 1, 2020 12 13 14 15 16 17 18 19 (Transcriber) 20 21 On the Record Reporting 22 7703 N. Lamar Blvd., #515 23 Austin, Texas 78752

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