



**TEXAS DEPARTMENT OF  
HOUSING & COMMUNITY AFFAIRS**  
*Building Homes. Strengthening Communities.*

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**HOMELESS HOUSING AND SERVICES PROGRAM  
("HHSP")  
AN OVERVIEW**

**APRIL 2015**

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## Overview

The **Homeless Housing and Services Program** (“HHSP”) was established by the 81st Texas Legislature through an appropriations rider and codified by the 82nd Texas Legislature. Since 2009, it has provided \$29.5 million in General Revenue (“GR”) funds, through the Texas Department of Housing and Community Affairs (“TDHCA”), to municipalities with a population of 285,500 or more, in support of services to homeless individuals and families. Cities currently served through HHSP include Arlington, Austin, Corpus Christi, Dallas, El Paso, Fort Worth, Houston and San Antonio.

In addition to the General Revenue, TDHCA has also funded HHSP from other sources including the American Recovery and Reinvestment Act (“ARRA”), residual Below Market Interest Rate (“BMIR”) funds or residual Bond proceeds, TDHCA Bond funds, and Housing Trust Fund (“HTF”) repayments. The Texas Legislature has, through the enactment of Senate Bill 1 and Senate Bill 2 (83rd Legislature, 1st called session) provided General Revenue funds of \$10 million over the 2014-2015 biennium. The Department allocated \$5 million in FY 2014 and \$5 million in FY 2015 to the aforementioned cities.

Allowable activities include construction, development, or procurement of housing for homeless persons; rehabilitation of structures targeted to serving homeless persons or persons at-risk of homelessness; provision of direct services and case management to homeless persons or persons at-risk of homelessness; or other homelessness-related activity as approved by the Department.

This document provides a snapshot of the historical funding for the program. It also provides an analysis of the program performance and the impact it has made in the cities and regions served by HHSP.

### Program Highlights:

- Homeless population in the eight cities in 2014: **18,291** (*down from 22,603 in 2012*)
- **Unduplicated** numbers served from 2009 – 2014: **33,080** persons, **26,734** households
- Targets for 2015 (*unduplicated*): **5,846** persons, **4,062** households
- Number of persons that exited to permanent housing in 2013-2014 program years: **3,052**
- Number of persons that achieved specific quality of life outcomes due to construction and rehabilitation projects in 2013-2014: **2,376**.
- *Duplicated numbers served from 2009 – 2014: 68,827 persons, 49,854 households*

Pages 15 through 20 show a few illustrative pictures of some of the construction/rehabilitation projects completed (or ongoing), including activities related to maintenance, operations, and furnishing that Subrecipient cities procured for the benefit of homeless persons and households.

# Historical Funding

## Funding Sources:

### Historical Funding by Sources:

Funding Type	Amount	Percentage
General Revenue	\$29,500,001	75%
ARRA (State Fiscal Stabilization Fund )	\$891,627	2%
BMIR	\$654,751	2%
HTF	\$6,409,075	16%
Bond	\$2,044,547	5%
<b>Total:</b>	<b>\$39,500,001</b>	<b>100%</b>

Table 1: Funding by Sources (2009 – 2015)

Over the years, different funds have been sourced to fund HHSP. These funds and the funding year(s) include the following:

- General Revenue (GR), 2009 – 2015 (*no GR funding in 2013*)
- American Recovery and Reinvestment Act (ARRA), 2009
- Below Market Interest Rate (BMIR) – residual proceeds, 2012
- Housing Trust Fund (HTF), 2012 & 2013, and
- Residual Bond Proceeds, 2013.

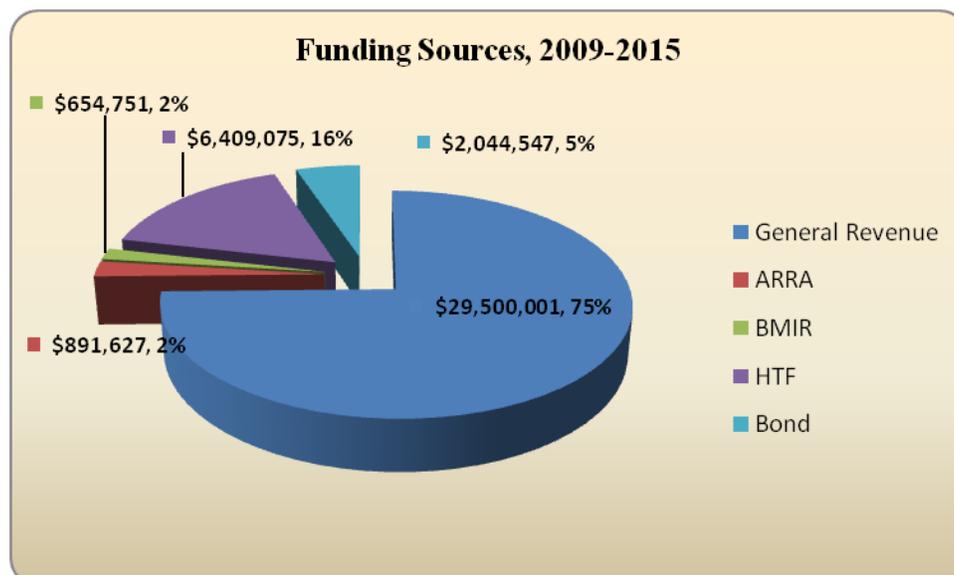


Figure 1: Funding Sources, 2009-2015

## Allocation by City:

#	City-Subrecipient Name	Funding Amount (2009 – 2015)
1	City of Arlington	\$1,994,676
2	City of Austin	\$3,915,995
3	City of Dallas	\$6,437,250
4	City of El Paso	\$3,302,008
5	City of Houston	\$11,375,278
6	City of San Antonio (Haven for Hope of Bexar County)	\$7,233,420
7	City of Corpus Christi (Mother Teresa Shelter, Inc.)	\$1,636,179
8	City of Fort Worth (United Way of Tarrant County)	\$3,605,195
<b>Grand Total:</b>		<b>\$39,500,001</b>

Table 2: Total funding to the cities from all sources from 2009 to 2015.

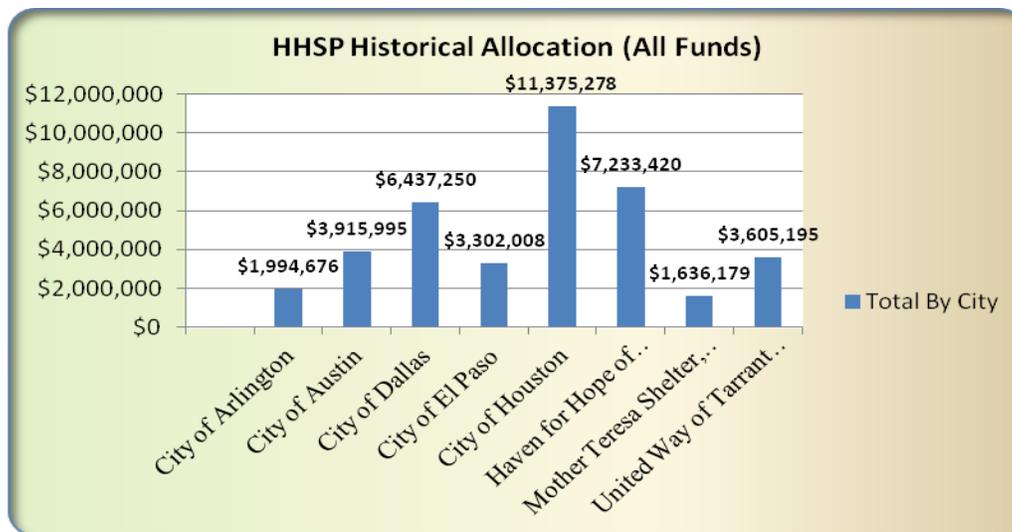


Figure 2: Allocation to Cities (Subrecipients), 2009-2015

### Percentage Allocation to Cities/Subrecipients\*:

- Arlington – 5%
- Austin – 10%
- Dallas – 16%
- El Paso – 8%
- Houston – 29%
- San Antonio – 19%
- Corpus Christi – 4%
- Fort Worth – 9%

*\*The following cities designated other local organizations as the administrators for their cities, and as such, these organizations have direct “HHSP” contracts with the Department:*

- Corpus Christi – Mother Teresa Shelter, Inc.
- Fort Worth – United Way of Tarrant County
- San Antonio – Haven for Hope of Bexar County

# Historical Performance

## Expenditure Rates

The recipients have expended most of the funds allocated since the inception of the program, indicating there is a strong demand for funds to provide homelessness services. For example in 2014, an award of \$5 million was funded using General Revenue, by the end of the contract term, 99% had been expended while the balance was re-awarded to the cities that had already expended their funds (*See Figure 3 below*).



Figure 3: 2014 General Revenue Expenditure

### General Revenue (2014):

- Total amount spent – 99%
- Balance (*being re-awarded to the cities that had no balance*) – 1%

Also in 2013, when GR funds were not available, TDHCA awarded \$5 million, funded by two different grants – TDHCA Bond (\$2,044,547) and HTF (\$2,955,453) - to the eight (8) Subrecipient-Cities. The following are expenditure rates for each of these two funds:

### “TDHCA” Bond Funds (2013):

- Total amount spent – 98%
- Balance (*being re-awarded to the cities that had full expenditure*) – 2%

### Housing Trust Fund (2013):

- Total amount spent – 99.6%
- Balance (*being re-awarded to the cities that had full expenditure*) – 0.4%

## Persons and Households Served

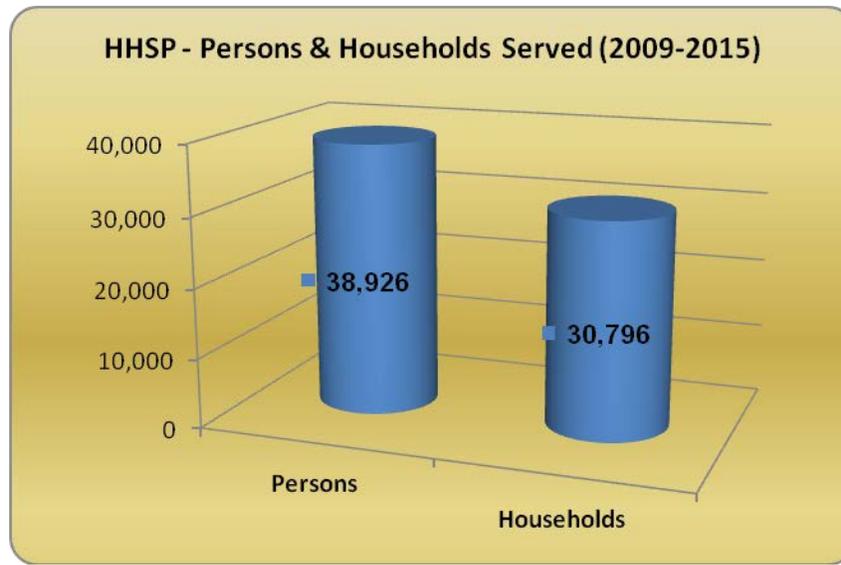


Figure 4: Unduplicated Persons/Households served (2009-2015)

By the end of the FY 2015, the numbers of persons/households estimated to have benefited from HHSP, in rent and/or utility payments are:

### Unduplicated -

- Persons – 38,926
- Households – 30,796

### Duplicated -

- Persons – 74,673
- Households – 53,916

### Definitions:

**Person:** Number of individuals (adults and children) counted as served by the program.

**Household:** All the people, related or unrelated, who occupy a housing unit. A person living alone in a housing unit... is also counted as a household.

**Unduplicated Count:** This means that a program client is counted **only once**, regardless of how many direct services the client receives during a funding year.

**Duplicated Count:** This is when a program client is counted more than one time during a funding year, to indicate how many services a client received.

## Expenditure by Projects

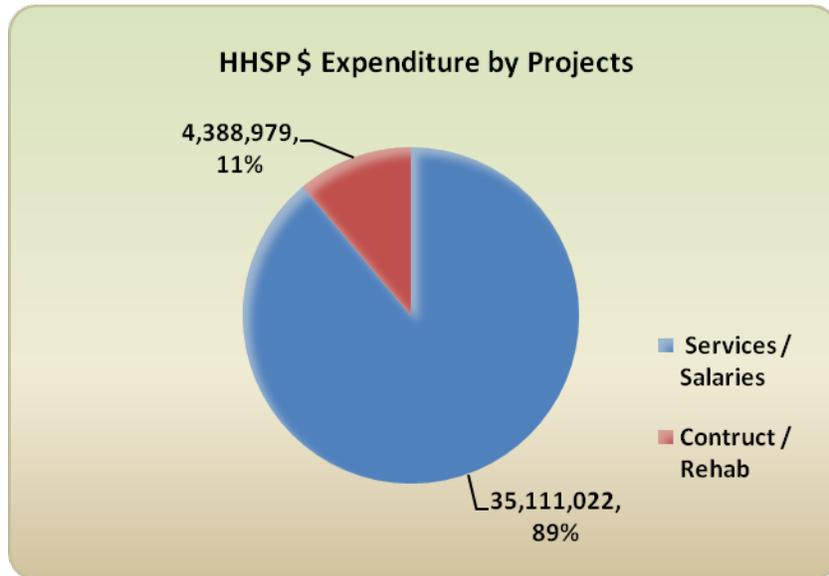


Figure 5: Projects Funded (2009-2015\*)

- Direct Services (rent/utilities payments) and case management salaries – 89%
- Construction/Rehabilitation and Land/Vehicle purchase – 11%

\*Includes budgeted amounts for Program Year 2015.

## Average Dollar Spent

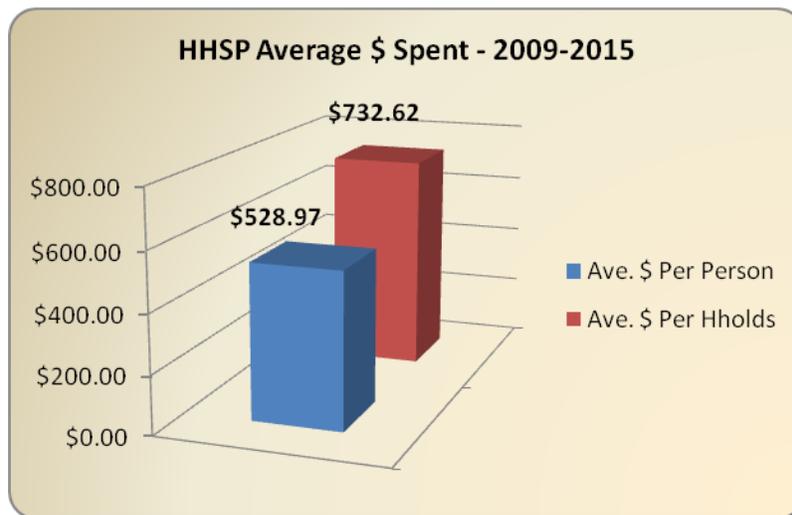


Figure 6: "HHSP" Average expenditure for services

- Average amount spent per person - \$528.97
- Average amount spent per household - \$732.62

*Note: See definitions of "person" and "household" on page 7 above. Also, these averages are based on the total allocation, and not only direct financial assistance expenditures.*

# Type of Projects Funded

Each City/Subrecipient had flexibility on what type of projects to execute, based on eligible activities allowed by the various funds that have been used to fund HHSP. The following are the various projects funded by the program in each year since its inception in 2009:

- Administration
- Case management
- Housing staff costs
- Maintenance, operations, and furnishing (of shelters)
- Construction and rehabilitation
- Financial assistance (rent and utility payments).

## 2009 - 2015 Projects (Cumulative)

On average, for 2009-2015 (See Figure 7 and the “Note” on page 10), the Cities expended only 1.5% of HHSP for Administration, 41.5% for Case Management, and 14.6% for Maintenance, Operations and Furnishing. The amount used for direct services (rent and utilities) for Homelessness Prevention (HP) and Homeless Assistance (HA) was 19.1% while the balance, about 23%, was utilized or budgeted for construction and rehabilitation of various projects.

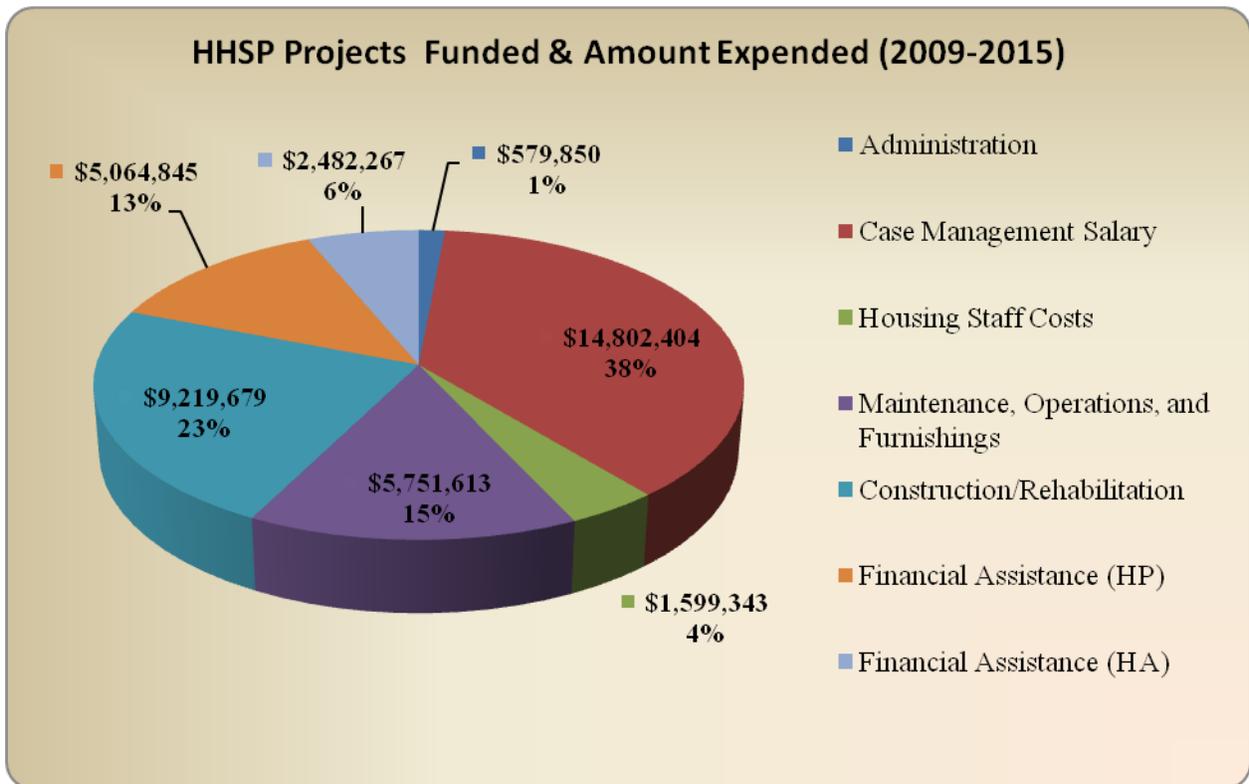


Figure 7: Projects, and amounts expended in 2009 – 2015

*Note: An exception occurred in 2014 when 32% of 2014 HHSP funds went to construction and rehabilitation activities. One reason for this was that the City of Houston utilized 100% of its 2014 HHSP allocation to procure land for the construction of a homeless hub, including buying vehicles for navigation and mobile outreach operations (see pages 16-18). In 2015 the total annual HHSP funds budgeted for construction and rehabilitation activities went down to 16% (See Figure 8).*

## Only 2015 Projects

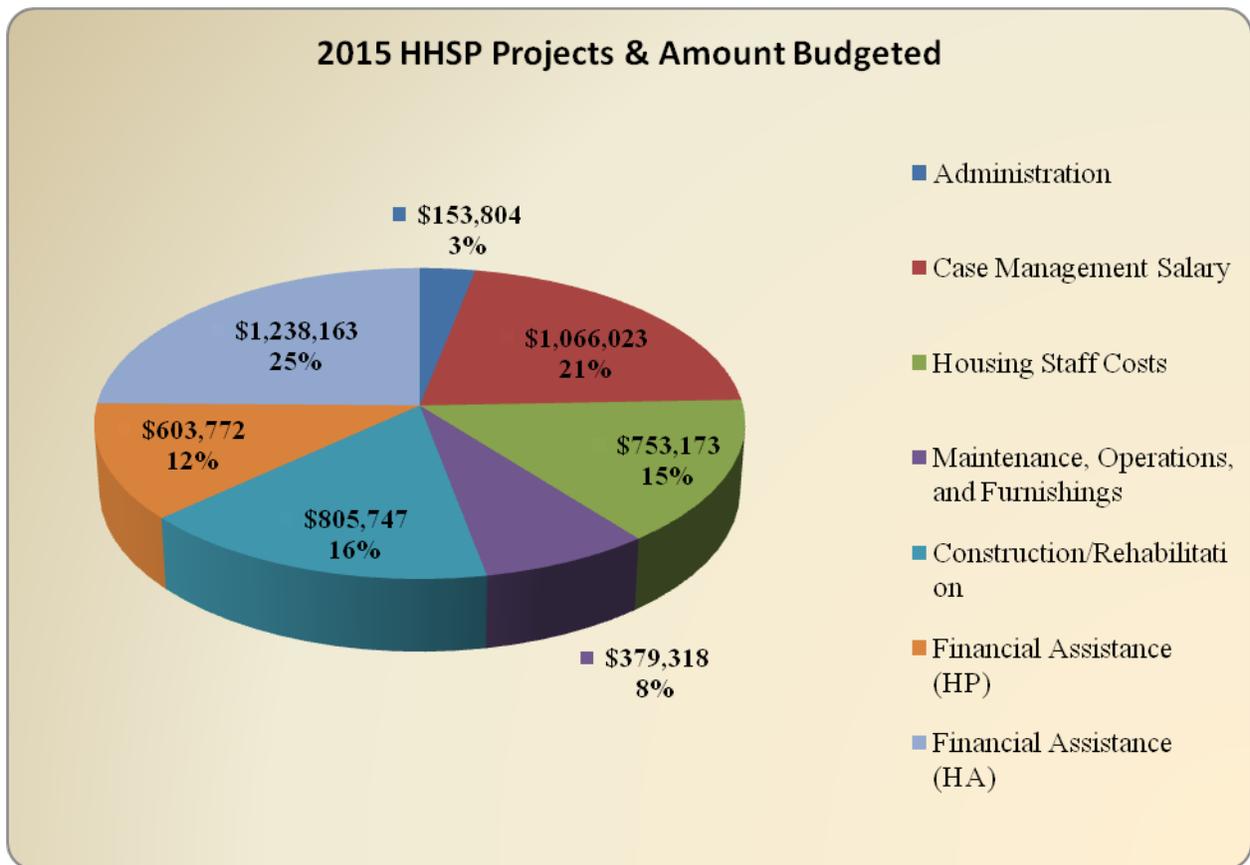


Figure 8: Projects, and amounts expended in 2015

Allocation for each budget category (as determined by each city) varies from year to year. For 2015 the list below indicates what percentage the cities, in aggregate, have allocated to each category:

- Administration (to administer the program) – **3%**
- Case management (to manage client cases in order to sustain stable housing) – **21%**
- Housing staff costs (to help clients in the process/steps of securing housing) – **15%**
- Maintenance, operations, and furnishing (of shelters) – **8%**
- Construction and rehabilitation (new buildings and rehab of old ones) – **16%**
- Financial assistance\* (deposits, rent and utility payments) – **37%**

*\*Financial assistance includes two sub-categories of Homelessness Prevention (HP) and Homeless Assistance (HA). HP helps to prevent qualified persons from being evicted due to non-*

payment of rent or utilities, which could lead to homelessness. HA financial assistance is used to rapidly re-house homeless persons or households.

## HHSP Supported Services

### 2009 - 2014 Supported Services

Supported Services funded by HHSP Subrecipients include the following:

- Mental Health – 28%
- Alcohol and/or Drug Addiction – 24%
- Disabilities – 12%
- HIV/AIDS – 3%
- Veterans – 5%
- Childcare - 1%
- Domestic Violence – 8%, and
- Healthcare – 19%

Data for 2012 BMIR and HTF funds were not captured. Also not included are the data for services that *will* be provided in the Program Year 2015 (*No estimates are assumed for 2015*).

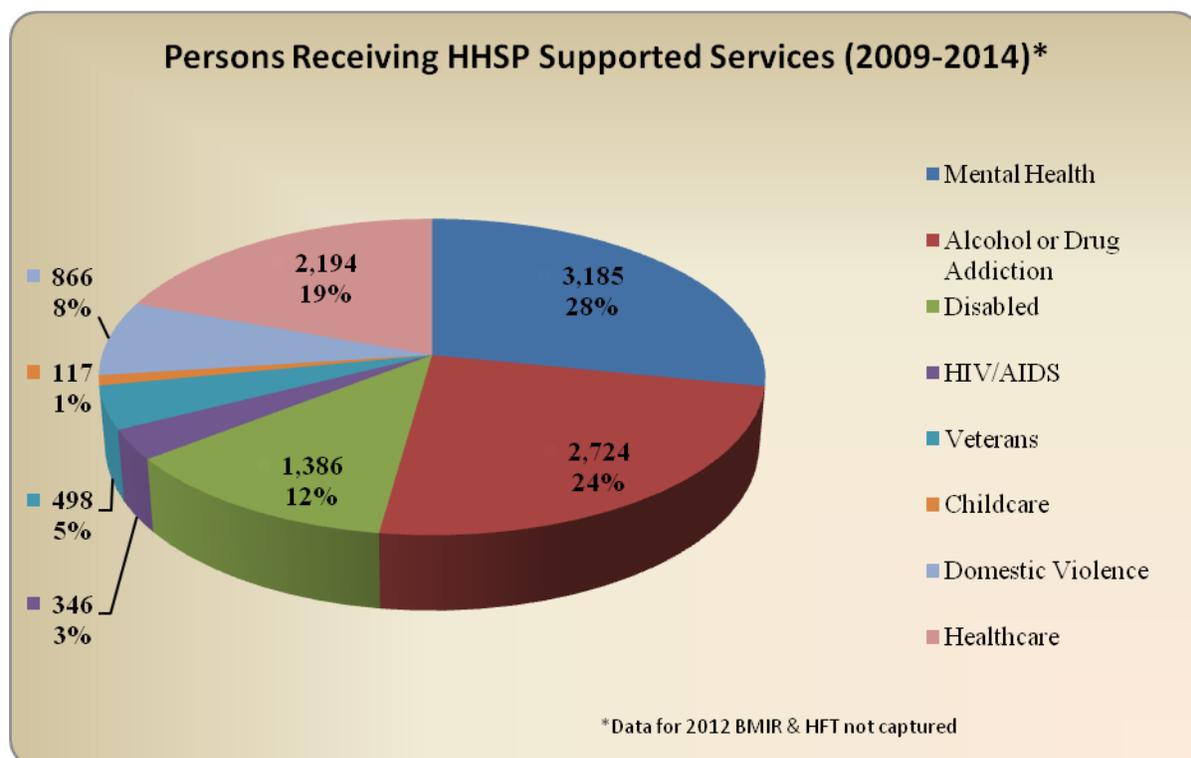


Figure 9: HHSP Supported Services, 2009 - 2014

# HHSP Demographics

Below are the demographics for persons served by HHSP Subrecipients. This sample included only data for the years 2009 through 2013.

## Demographics - By Race

Percentages served by Race:

- American Indian – 0.6%
- Asian – 0.4%
- Black/African American – 27.6%
- Native Hawaiian – 0.3%
- White/Caucasian – 67.1%
- Multi-Race – 3.3%, and
- “Don’t Know” – 0.7%

### State Demographics (Pop.: 25,639,373)

- American Indian & Alaska Native – 129,219 (0.50%)
- Asian – 1,019,260 (4.0%)
- Black/African American – 3,030,970 (11.8%)
- Native Hawaiian – 20,974 (0.10%)
- White/Caucasian – 19,075,100 (74.4%)
- Multi-Race – 590,326 (2.3%)
- Some other race – 1,773,524 (6.9%)

Source: American Community Survey (2009-2013)

### Statewide Homeless Counts

- 2013 – 29,615
- 2012 – 34,052
- 2011 – 36,911
- 2010 – 35,121
- 2009 – 36,761

Source: Point-in-Time data provided to HUD (2009-2013)

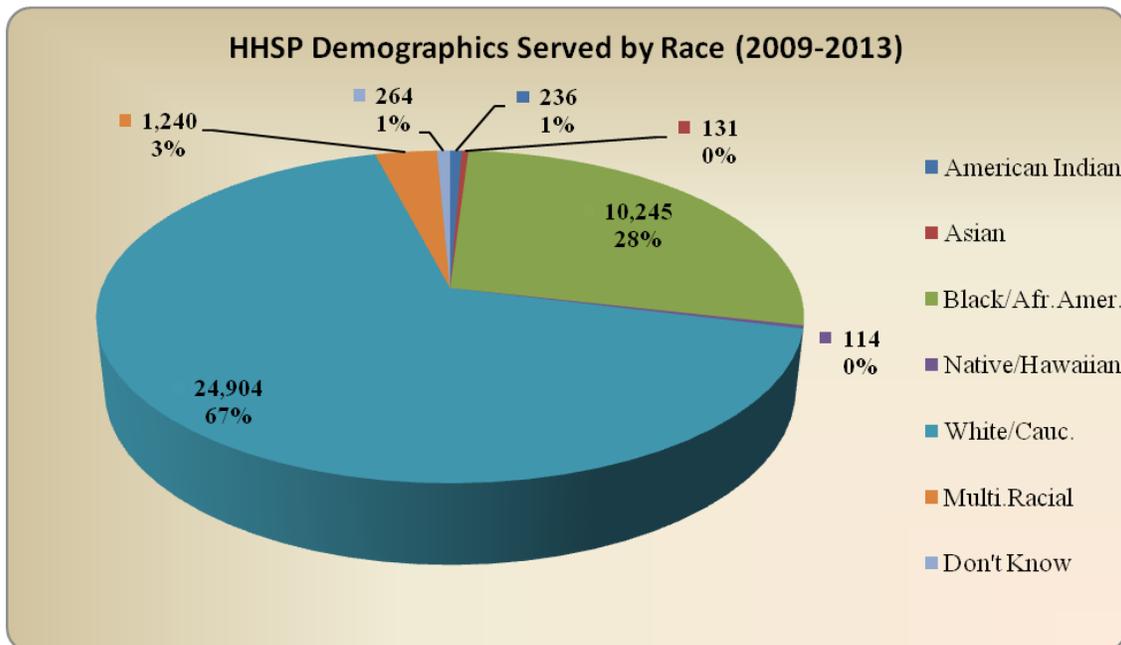


Figure 10: Demographics by Race, 2009 – 2013

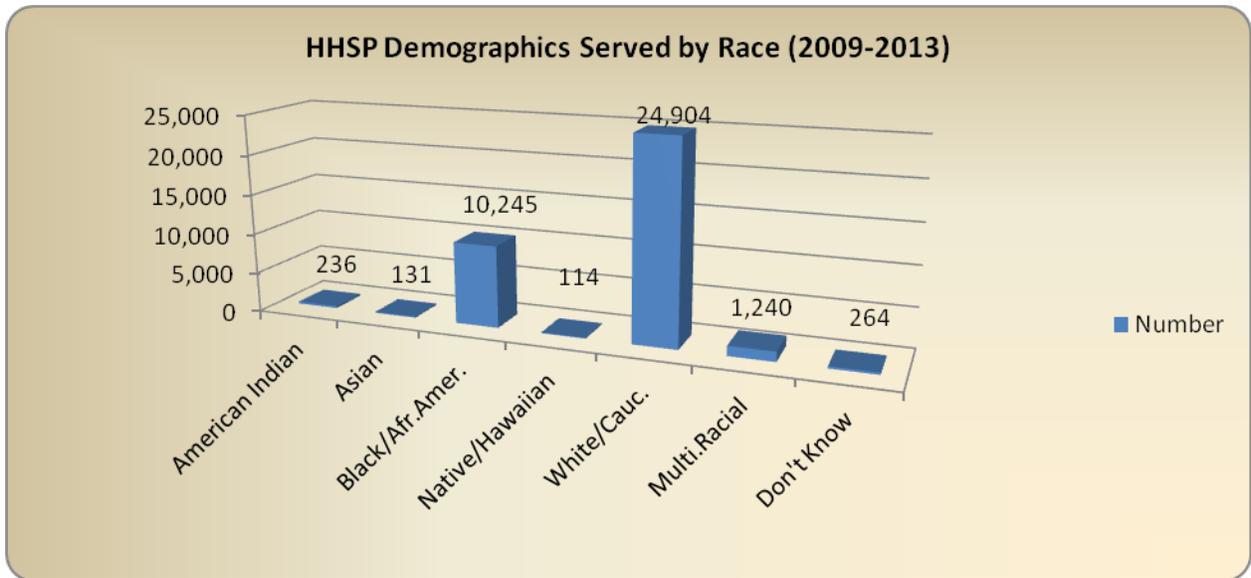


Figure 11: Demographics by Race, 2009 – 2013

*Note: Compare this breakdown to the State Demographics below.*

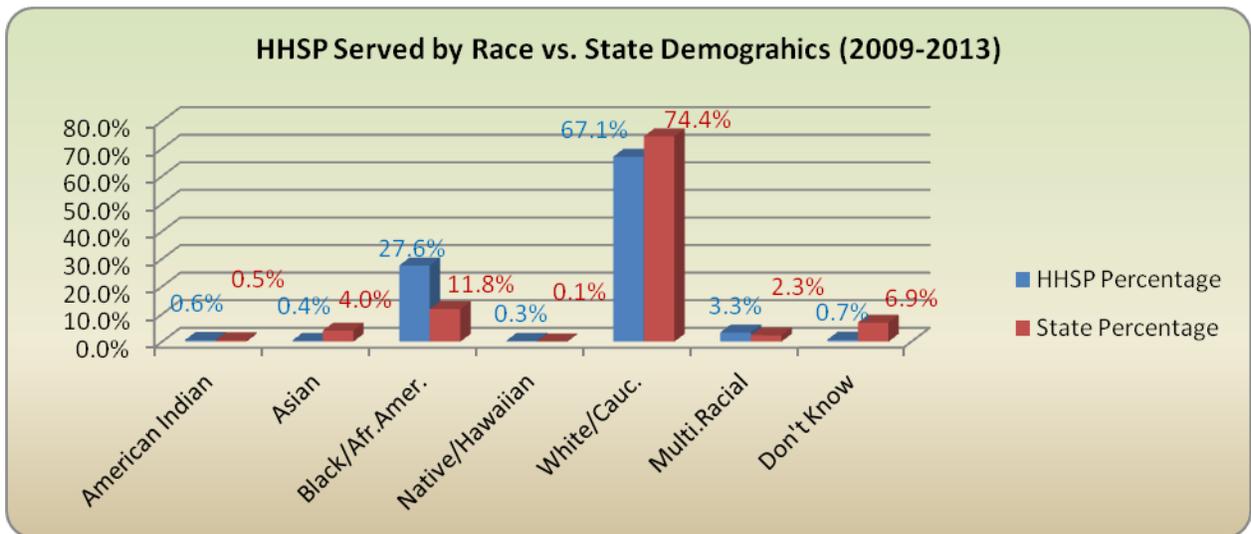


Figure 12: Demographics by Race, HHSP vs. State, 2009 – 2013

## Demographics - By Ethnicity

Percentages served by Ethnicity:

- Non-Hispanic/Latino – 58%
- Hispanic/Latino 41%
- “Don’t Know” – 1%

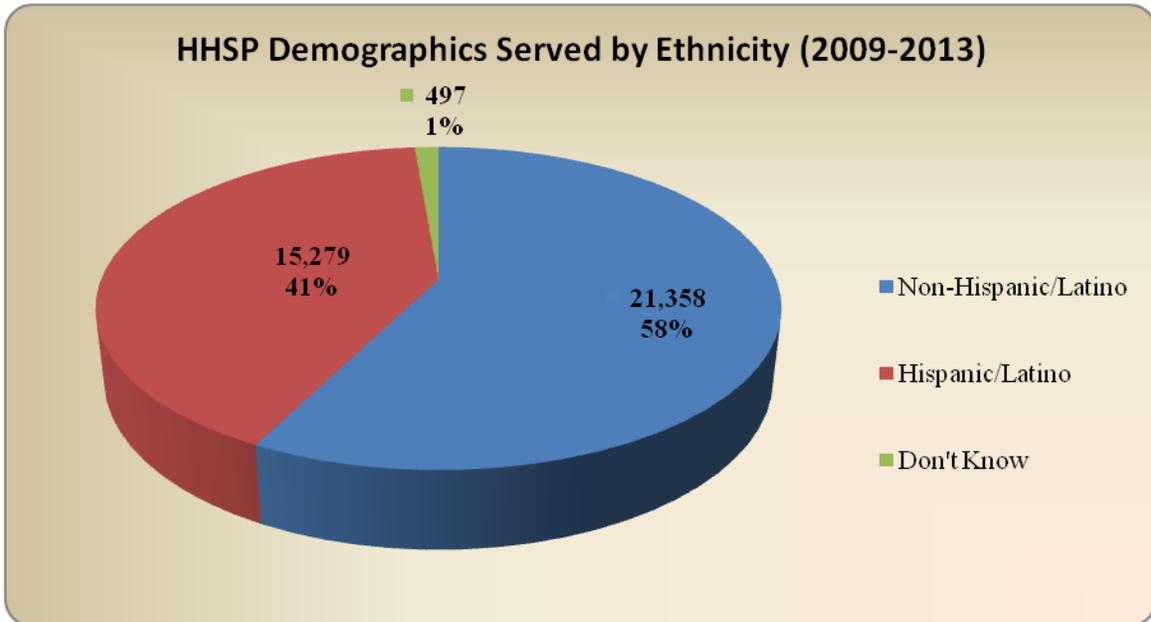
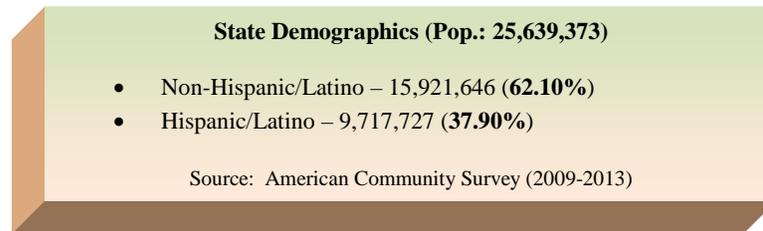


Figure 13: Demographics by Ethnicity, 2009 – 2013

*Note: Compare this breakdown to the State Demographics in the box below.*



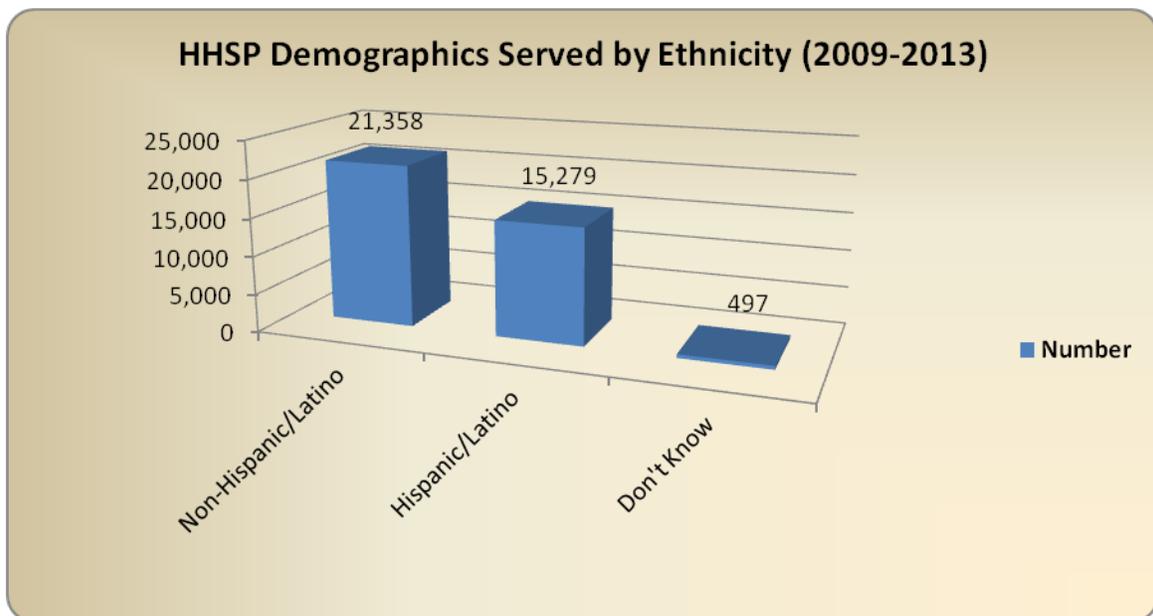


Figure 14: Demographics by Ethnicity, 2009 – 2013

For illustrative and clarity purpose, this bar graph also depicts the same ethnicity data represented in the pie chart on page 14.

*Percentages served by Ethnicity:*

- *Non-Hispanic/Latino* – 58%
- *Hispanic/Latino* 41%
- “*Don’t Know*” – 1%

## HHSP Direct Services Projects

### *Financial Assistance*

Of the total HHSP funding of \$39 million for the period 2009-2015, Subrecipients allocated a total of \$7.6 million (19%) to direct financial assistance (deposit, rent, utility payments, etc.). Subrecipients that conducted direct services the most are **Arlington, Fort Worth** (United Way of Tarrant County), and **El Paso** (Note: *El Paso also funded some Rehabilitation work – see page 23*).

### **Operations**

**Austin** and **Dallas** did not do major construction work; rather, most of their allocated funds were expended for case management, maintenance, operations and furnishing.

## HHSP Construction & Rehabilitation Projects

### Projects Completed or Under Construction

Out of the total HHSP funding for the period 2009 to 2015 (\$39.5m), Subrecipients have allocated \$9.2 million (23%) to construction and rehabilitation projects. Houston, San Antonio, and Corpus Christi are the only cities that did (or are still doing) significant construction and rehabilitation activities.

#### **City of Houston:**

The City is embracing a new model, “Housing First,” for addressing homelessness that will house chronically homeless persons first, and then engage in intensive supportive activities. To this end, Houston used 100% of its 2014 allocation to fund the acquisition of land to construct a Homeless Services Hub and also to purchase nine (9) vehicles for Navigation and Mobile Outreach activities.

#### **City of San Antonio (Haven for Hope of Bexar County):**

Haven for Hope has operated a homelessness-based campus for many years. The majority of the HHSP funding has been used to rehabilitate and construct additions to the campus.

#### **City of Corpus Christi (Mother Teresa Shelter, Inc.):**

Mother Teresa Shelter, Inc., the recipient of the City’s HHSP allocation, operates shelter and transitional housing facilities. Much of the city’s HHSP allocation has gone to construction and rehabilitation activities.

#### **City of El Paso:**

The City funded a few rehabilitation projects for The YWCA Sara McKnight Transitional Living Center (TLC) and TVP Nonprofit Corporation, a provider of housing and supportive services to low income El Pasoans, both in El Paso.

**The following pages show a few of the projects completed (or under construction) by the Subrecipients listed above:**

# City of Houston: Acquisition of Land to Construct a Homeless Services Hub

Renderings 03-18-2015 from Alex Nguyen (Studioed)





Houston's 22,000 square foot facility will cost approximately \$9.9 million and it is expected to be completed by July 2016. TDHCA-HHSP provided funding for the land acquisition for this project. When completed, it will streamline services and encourage providers to implement best practices through application of evidence-based skills that help clients change their behavior to successfully exit homelessness and maintain stability. (These pictures and those on page 17 above are actual renderings).



**Vehicles for Mobile Outreach (Actual Vans)**

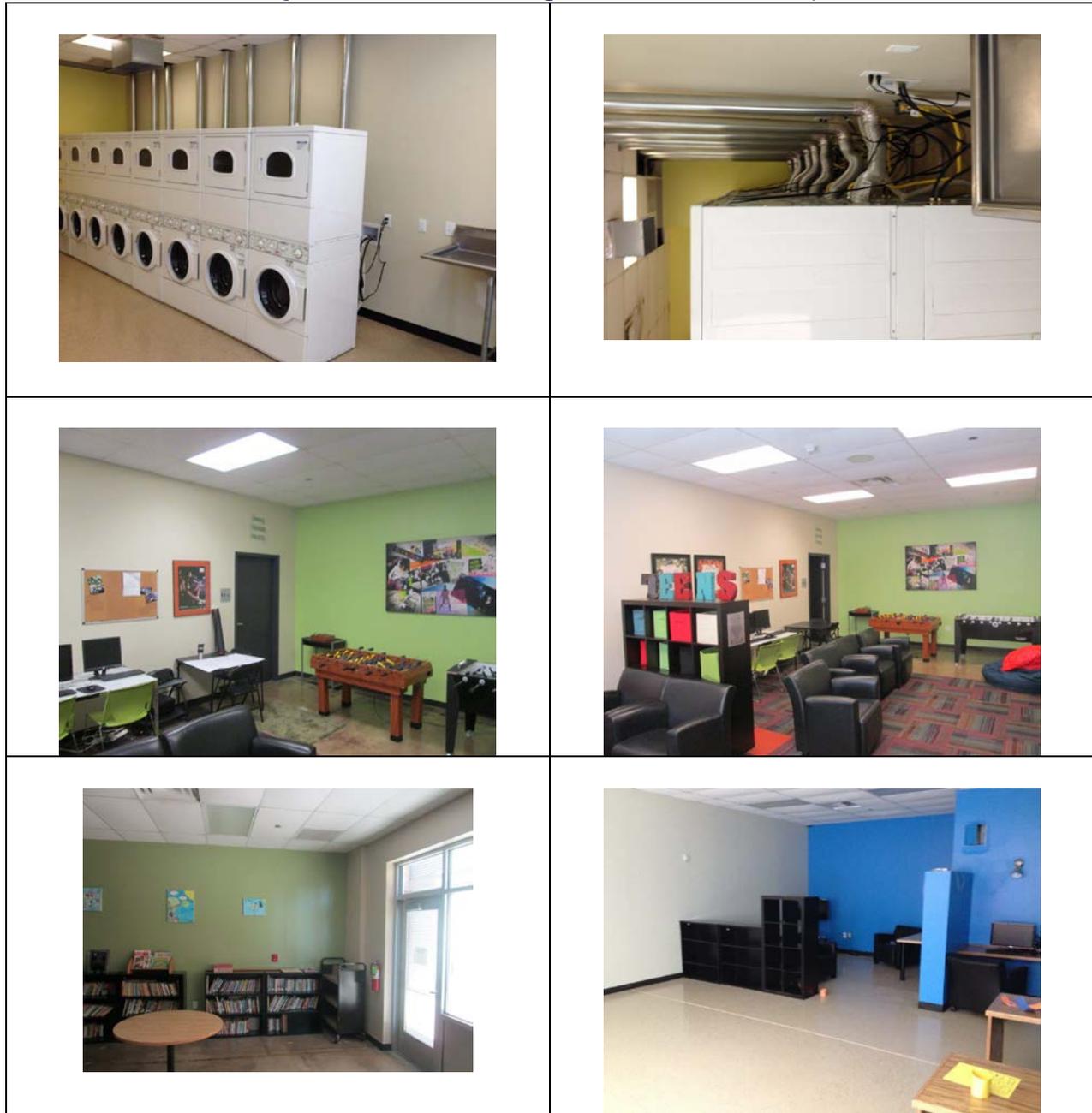
The Mobile Outreach team serves approximately 800 persons annually... and will use Two (2) 2014 Chevrolet vans to engage persons living on the streets, under bridges and in environments... to distribute essentials (hygiene packs, warm clothes, food, etc.) as necessary.



**Vehicles to Facilitate Navigation - (Actual Vehicles)**

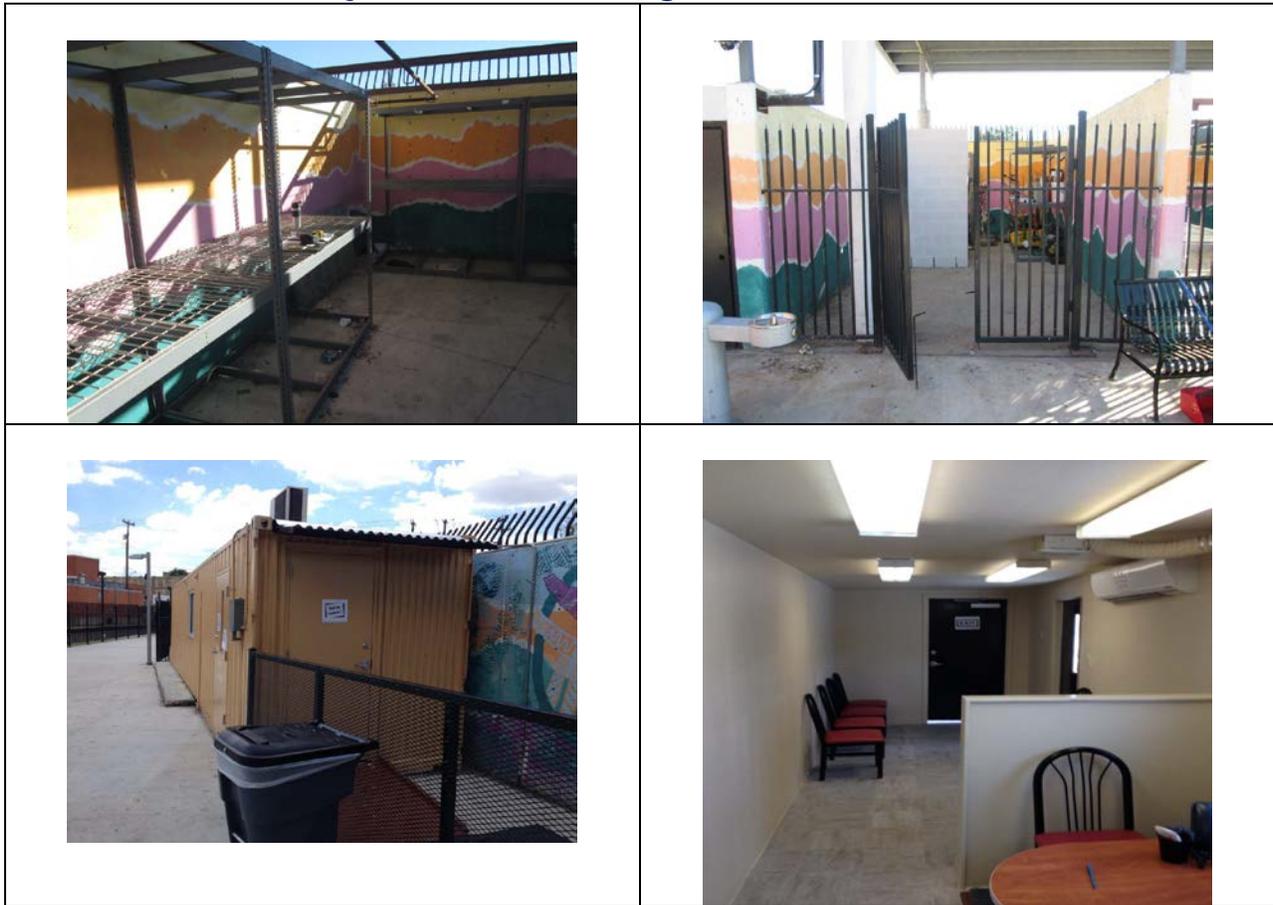
City of Houston purchased seven (7) 2014 Toyota Prius vehicles to transport the clients to view and consider housing options available to them as well as gather and submit paperwork by the various entities at the appropriate time.

Haven for Hope (San Antonio)  
Project: Retro-Fitting of the Main Campus



Top: The women's laundry room was retro fitted with additional new Washer and Dryer connections. By adding these new connections we were able to double the capacity of the laundry for our women members. Middle & Bottom: A new Educational Center for our pre-teens/teens was completed. The Educational Center was equipped with new work stations, bookshelves and work tables.

Haven for Hope (San Antonio)  
Project: Retro-Fitting of the Court Yard



Top - Before pictures and Bottom - After pictures, of the reconstruction and rehabilitation work completed. The un-insulated outdoor office which Haven for Hope used to conduct intake for the guest at the Courtyard was insulated, and it now provides greater comfort for guests during the intake process.

Mother Teresa (Corpus Christi)  
Project: Shelter/Transitional Housing Construction



Top: Grand opening of the Transitional Housing (TH). Middle: New commercial kitchen and land for multi-puruse activity center. Bottom: Ongoing construction of the multi-puruse activity center for the homeless population.

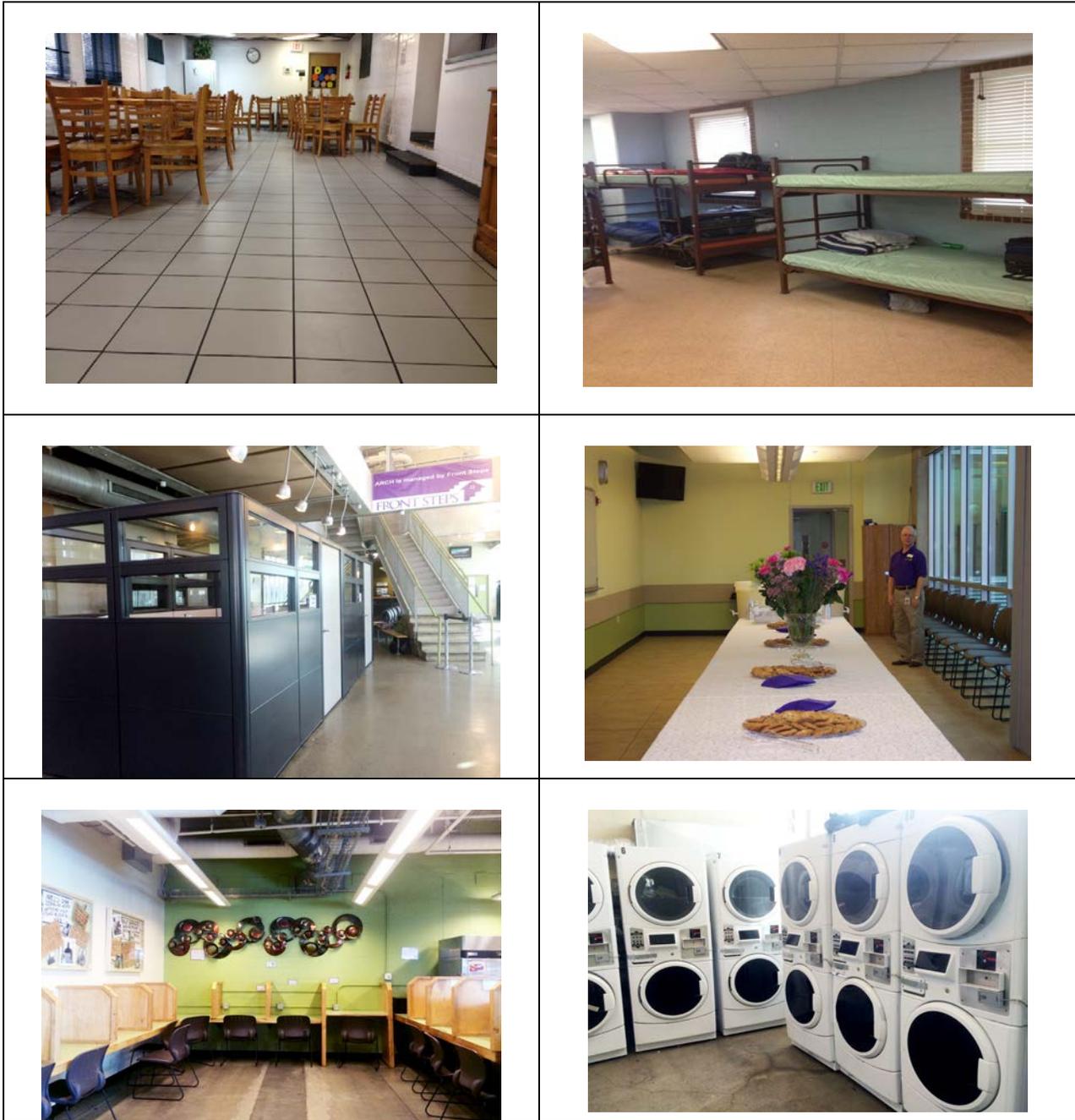
City of El Paso

Project: The YWCA Sara McKnight Transitional Living Center & TVP



Top: The YWCA Sara McKnight Transitional Living Center (TLC), El Paso – Roof & Canopy rehab completed. Middle: Bathroom rehab at TVP Non-Profit Apartments. Bottom: Tile flooring & Newly installed air conditioner at TVP Non-Profit Apartments Rehab, El Paso.

Maintenance, Operations, and Furnishing  
**City of Austin (Funded Projects)**



**Top:** Austin’s Salvation Army Women & Children’s Shelter dining room rehab & new AC/heating systems and dorm expansion. **Middle:** Front Steps’ Austin Resource Center - Newly installed client services cubicles & the rehabbed meeting room/overflow sleeping area. **Bottom:** ARCH – New charging stations for clients to plug laptops and other devices & Front Steps’ professional level stackable washers/dryers .