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FACTS

WHAT DOES THE TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS (TDHCA) DO WITH YOUR PERSONAL INFORMATION?

WHY

Financial Companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

WHAT

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and assets
- Credit history and employment information

When you are no longer our customer, we continue to share your information as described in this notice

HOW

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons the TDHCA chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does TDHCA share? | Can you limit this sharing? |
|--|-------------------------|-----------------------------|
| For our everyday business purposes - Such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes - To offer our products and services to you | No | We Don't Share |
| For joint marketing with other financial companies | No | We Don't Share |
| For our affiliates everyday business purposes - Information about your transactions and experiences | No | We Don't Share |
| For our affiliates everyday business purposes - Information about your creditworthiness | No | We Don't Share |
| For nonaffiliates to market to you | No | We Don't Share |

Questions?

Call toll-free 1-800-298-4013 or go to www.tdhca.state.tx.us

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| What we do | |
|---|--|
| How Does TDHCA protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. |
| How does TDHCA collect my personal information? | We collect your personal information, for example when you: Apply for a loan Give us your income information Provide employment information Provide account information Give us your contact information We also collect your personal information from others such as credit bureaus or other companies. |
| Why can't I limit all sharing? | Federal Law gives you the right to limit only Sharing for affiliates' everyday business purposes – information about your creditworthiness Affiliates from using your information to market to you Sharing for nonaffiliates to market to you State Laws and individual companies may give you additional rights to limit sharing. |

| Definitions | |
|-----------------|---|
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. TDHCA has no affiliates |
| Nonaffiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. Nonaffiliates we share with can include banks, title insurance companies, law firms, governmental bodies, community action agencies and non-profits. |
| Joint marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. TDHCA does not jointly market |

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ACKNOWLEDGEMENT OF RECEIPT OF PRIVACY NOTICE OF THE TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

| I hereby acknowledge receipt of a printed copy of Texas Department of Housing and Community application for a residential home loan. | • |
|--|------|
| | |
| Borrower Signature | Date |

Date

Borrower Signature