

Sample FNPIs/SRVs for Employment Domain

Employment – Domain 1		FNPI	SRVs
Has the Customer signed a case management agreement and needs to obtain employment? MIT Living Wage Calculator: https://livingwage.mit.edu/ Use the living wage calculator for the specific county the Customer lives in and/or is looking to obtain employment in			7a
Employment up to a living wage?		1b	1a-1q
If obtained a job, enter the start date and enroll to maintain the job for 90 days.		1c	
Employment at a living wage or higher?		1e	1a-1q
If obtained a job, enter the start date and enroll to maintain the job for 90 days.		1f	
Did the Customer apply for assistance and already have a job?		1h	1a-1q
How are you assisting the Customer to achieve an: <input type="checkbox"/> increase in salary <input type="checkbox"/> increase in hours worked <input type="checkbox"/> increase in employment benefits		1h.1 1h.2 1h.3	1a-1q
SRV 1g	Workshops	Does the eligible entity have a partner where a Customer can attend career counseling workshops?	
SRV 1i	Coaching	Are you coaching the Customer monthly in their job search? Synonyms for the word Coach: to counsel, mentor, show, guide, lead and tutor	
SRV 1j	Resume Development	Search the internet for resume samples and work with the Customer to find the best fit for their skills/experience	
SRV 1k	Interview Skills Training	Consider using a recorded virtual call, or if in-person, a mobile phone camera to record the Customer. Ask questions, while recording them, and show the Customer the video so they can see how they appear to the person asking the questions. Discuss the experience.	
SRV 1l	Job Referrals	Do you have a current list of employers to refer Customers to? If not, consider how to develop a list so Customers with barriers to employment have a starting place with a referral to an organization the eligible entity has built a relationship with.	